

June 12, 2007

Los Angeles County Board of Supervisors The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Gloria Molina First District

Yvonne B. Burke Second District

Dear Supervisors:

Zev Yaroslavsky Third District

Don Knabe

APPROVAL OF REPLACEMENT AGREEMENT WITH BLUE CROSS OF CALIFORNIA AND AMENDMENT NO. 1 TO AGREEMENT NO. H-213078 WITH CARE 1<sup>ST</sup> HEALTH PLAN (All Districts) (3 Votes)

Michael D. Antonovich Fifth District

IT IS RECOMMENDED THAT YOUR BOARD:

Bruce A. Chernof, MD Director and Chief Medical Officer

John R. Cochran III
Chief Deputy Director

Robert G. Splawn, MD
Senior Medical Director

1. Approve and instruct the Director of Health Services, or his designee, to execute a Replacement Agreement, substantially similar to Exhibit I, with Blue Cross of California, under which the Department of Health Services will provide hospital and professional emergency, inpatient and outpatient services to Blue Cross Medi-Cal and Healthy Families Members at Department of Health Services' facilities, effective July 1, 2007 through December 31, 2008, with automatic annual renewals for three years through December 31, 2011, upon written mutual agreement by both parties.

313 N. Figueroa Street, Suite 912 Los Angeles, CA 90012

> Tel: (213) 240-8101 Fax: (213) 481-0503

2. Approve and instruct the Director of Health Services, or his designee to:
a) execute Amendment No. 1 to Agreement H-213078, substantially similar to Exhibit II, with Care 1st Health Plan for the continued provision of hospital and professional inpatient and outpatient services to Care 1st Medi-Cal Members by Department of Health Services facilities, effective July 1, 2007, on a month-to-month basis not to exceed six months, through December 31, 2007, and b) delegate authority to the Director to negotiate and execute a Replacement Agreement effective the first day of the month following the date of successful contract negotiations by both parties through September 30, 2008, with automatic annual renewals for four years through September 30, 2012, upon written mutual agreement by both parties.

To improve health through leadership, service and education.

### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS:



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In approving the above actions, the Board is ensuring the continued provision of health care services by Department of Health Services' (DHS or Department) facilities at fee-for-service rates to Blue Cross Medi-Cal and Healthy Families Members and Care 1<sup>st</sup> Medi-Cal Members.

### Implementation of Strategic Plan Goals

The above actions meet the County's Strategic Plan Goals of Fiscal Responsibility and Organizational Effectiveness by increasing the utilization of DHS facilities and thereby increasing revenue to DHS.

### FISCAL IMPACT/FINANCING:

There is no net cost to the Department for these actions because the Replacement and Amendment Agreements will provide DHS with reimbursement at fee-for-service rates from Blue Cross and Care 1st. The reimbursement rates are on file with DHS and kept confidential in accordance with Health and Safety Code Section 1457.

The amount of revenue the Department will generate from these Agreements cannot be determined at this time because it depends on the number of Blue Cross and Care 1<sup>st</sup> patients actually being served by DHS facilities. During Fiscal Year (FY) 2005-2006, DHS facilities collected approximately \$4.3 and \$2.5 million under the existing Agreements with Blue Cross and Care 1<sup>st</sup>, respectively, for various dates of service.

### FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The Amendment and Replacement Agreements will allow access by Blue Cross Medi-Cal and Healthy Families Members and Care 1<sup>st</sup> Medi-Cal Members to DHS facilities for primary, specialty, inpatient, and emergency care. Such care provided is subject to County Code Section 2.76.130, Priority of Admissions.

### Blue Cross of California

On July 17, 2001, the Board approved Agreement No. H-212817 with Blue Cross for the provision of hospital and professional inpatient and outpatient services to its Medi-Cal and Healthy Families Members. On subsequent occasions, the Board approved Amendments to extend the Agreement through June 30, 2007. The Department intends to enter into a Replacement Agreement with Blue Cross effective July 1, 2007 through December 31, 2008, with automatic renewals for three years through December 31, 2011, upon written mutual agreement by both parties.

### Care 1st Health Plan

On October 2, 2001, the Board approved Agreement No. H-213078 with Care 1<sup>st,</sup> effective upon Board approval and continued thereafter with automatic renewals through June 30, 2007.

DHS and Care 1<sup>st</sup> are continuing to negotiate the terms for the Replacement Agreement. Due to the protracted negotiations between DHS and Care 1<sup>st</sup>, the Department intends to extend the current Agreement effective July 1, 2007, on a month-to-month basis not to exceed six months, through December 31, 2007, to allow both parties to fully complete their negotiations and execute a Replacement Agreement, which shall be effective the first day of the month following the date of successful negotiations by both parties through September 30, 2008, with automatic annual renewals for four years through September 30, 2012, upon mutual written agreement by both parties.

As with the existing Agreements, the Replacement and Amendment Agreements for Blue Cross and Care 1<sup>st</sup> will comply with all applicable State laws and regulations.

Attachment A provides additional information.

The Honorable Board of Supervisors June 12, 2007 Page 3

### **CONTRACTING PROCESS:**

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DHS facilities are the service providers under these Agreements, so it is not appropriate to advertise the Replacement and Amendment Agreements on the Los Angeles County Online Website.

### **IMPACT ON CURRENT SERVICES OR PROJECTS:**

Approval of the Replacement and Amendment Agreements will maximize revenue to DHS for Blue Cross Medi-Cal and Healthy Families Members and Care 1st Medi-Cal Members who utilize DHS facilities.

When approved, the Department requires three signed copies of the Board's action.

Respectfully submitted,

Brude A. Chernof, M.D.

Director and Chief Medical Officer

BAC:ln/sns

BL - Blue Cross and Care 1st.ds.wpd

Attachments (3)

c: Chief Administrative Officer County Counsel

Executive Officer, Board of Supervisors

#### SUMMARY OF AGREEMENTS

#### 1. TYPE OF SERVICE:

The Agreements allow Blue Cross Medi-Cal and Healthy Families Members and Care 1<sup>st</sup> Medi-Cal Members access to Department of Health Services' facilities for the provision of primary, specialty, inpatient, and emergency care at fee-for-service rates.

### 2. AGENCY NAMES AND CONTACT PERSONS:

Blue Cross of California

21555 Oxnard Street, Suite 12D

Los Angeles, California 90013

Attention: Dennis McKaig, Contracts Manager

Telephone: (818) 234-3291

Facsimile (FAX): (818) 383-1705

Care 1st Health Plan

1000 S. Fremont Avenue, Bldg. A-11

Alhambra, California 91803

Attention: Chief Executive Officer

Telephone: (626) 299-4299

### 3. <u>TERM:</u>

Blue Cross of California – The term of the Replacement Agreement is effective July 1, 2007 through December 31, 2008, with automatic annual renewals for three years through December 31, 2011, upon mutual agreement by both parties.

<u>Care 1<sup>st</sup> Health Plan</u> – The term of the Amendment is effective July 1, 2007, on a month-to-month not to exceed six months, through December 31, 2007. The Replacement Agreement will be effective the first day of the month following the date of successful contract negotiations by both parties with automatic annual renewals for four years through September 30, 2012, upon written mutual agreement by both parties.

### 4. FINANCIAL INFORMATION:

DHS will be reimbursed on a fee-for-service basis.

#### 5. GEOGRAPHIC AREAS SERVED:

Countywide.

### 6. ACCOUNTABLE FOR MONITORING AND EVALUATION:

**DHS Facility Administrators** 

### 7. APPROVALS:

Office of Managed Care:

Teri Lauenstein, Director

Contracts and Grants:

Cara O'Neill, Chief

County Counsel:

Robert E. Ragland, Senior Deputy County Counsel

### **BLUE CROSS OF CALIFORNIA**

MEDI-CAL MANAGED CARE, HEALTHY FAMILIES MEMBERS AND ACCESS FOR INFANTS AND MOTHER (AIM) PROGRAMS

PARTICIPATING HOSPITAL AGREEMENT

For

COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES

This Agreement ("Agreement") is made and entered into on the date executed by the County Board of Supervisors, and is between Blue Cross of California and Affiliates ("Plan") and the County of Los Angeles, on behalf of its Department of Health Services hospital system ("Hospital").

### **RECITALS**

The parties are entering into this Agreement on the following premises:

Plan is a California corporation organized to provide or arrange for health care services on a prepaid basis. Plan is licensed under the California Knox Keene Health Care Service Plan Act of 1975 (the "Knox Keene Act") as a full service health care service Plan (HMO), to provide, arrange and pay for certain Inpatient and Outpatient services to Medi-Cal Managed Care, Healthy Families, and Access to Infants and Mothers (AIM) Programs beneficiaries enrolled with Plan pursuant to its contracts with the California Department of Health Services to provide Medi-Cal Managed Care program (MCMCP), also through the Los Angeles County Local Initiative ("Local Initiative") under the Local Initiative Plan Contract ("HCP Contract") and with a Managed Risk Medical Insurance Board ("MRMIB").

Hospital has as its primary objective the delivery of professional and general acute inpatient and Outpatient health care services, all of which are duly licensed by the State of California Department of Health Services ("SDHS"). Hospital desires to participate in the Plan's network of health care providers which is offered to Medi- Cal Managed Care Members, Healthy Families and Access to Infants and Mother (AIM) program beneficiaries. The Hospital facilities to be covered under this Agreement are listed in Schedule "B", attached hereto and incorporated herein by reference.

Plan has contracts with the Managed Risk Medical Insurance Board ("MRMIB") to provide benefits to eligible persons through Blue Cross of California State Sponsored Business (BCCSSB) Healthy Families Program ("HFP") and Access for Infants and Mother ("AIM") Programs.

Plan and Hospital deem it in their respective best interests to enter into this Agreement.

This Agreement supercedes and replaces the Agreement entered into between Plan and Hospital on July 17, 2001.

This Agreement shall be subject to review and approval by SDHS, Local Initiative, and by the California Department of Managed Health Care ("DMHC") pursuant to the Knox Keene Act.

Hospital agrees that all Hospital and Professional services which it or its subcontractor render to Members shall be governed by the provisions specified in the HCP contract which is incorporated herein by reference.

NOW, THEREFORE, THE PARTIES AGREE AS FOLLOWS:

### I. DEFINITIONS

Terms used throughout this Agreement are defined as follows:

<u>Affiliate(s)</u> - A corporation or other organization owned or controlled, either directly or through parent or subsidiary corporations, by Blue Cross of California, or under common control with Blue Cross of California.

Agreement Year - A period beginning at 12:01 a.m. on the effective date of the Agreement and ending at midnight on December 31 of the same year. For any subsequent year the Agreement Year shall mean a period beginning at 12:01 a.m., January 1 and ending at midnight on December 31, in the same year.

<u>Authorization</u> - The procedure for obtaining Plan's prior approval or otherwise notifying Plan in advance for all Covered Services, except for services rendered with respect to an Emergency.

<u>Benefits</u> - Those health care services for a Member which the Plan is required to provide, arrange or pay for pursuant to the terms of the applicable (Health Services Contract), HCP Contract.

Contract holder - That entity with which Plan has a Health Services Contract.

<u>Covered Services</u> - The hospital and professional services described in Schedule "A" which are covered by the applicable (Health Services Contract) and which Hospital agrees to make available to Members in accordance with this Agreement.

<u>Date of Payment</u> - Date of receipt by Hospital of Plan's payment for Covered Services.

<u>Day of Service</u> - A measure of time during which a Member receives Covered Services and which occurs when a Member occupies a bed as of 12:00 midnight or when a Member is admitted and discharged within the same day, provided that such admission and discharge are not within twenty-four (24) hours of a prior discharge.

<u>Director</u> - The Director of the County's Department of Health Services who shall, administer this Agreement on behalf of Hospital either personally or through an authorized designee.

<u>Emergency</u> – Those conditions defined in Health and Safety Code Section 1317.1, as amended, including, but not limited to, a medical condition manifesting itself by acute systems of sufficient severity (including, without limitation, severe pain) such that a prudent lay person, who possesses an average knowledge of health and medicine, could reasonably expect that the absence of immediate medical attention would result in:

- (1) Placing the patient's health in serious jeopardy,
- (2) Serious impairment to bodily functions.
- (3) Other serious medical consequences, or
- (4) Serious and/or permanent dysfunction of any bodily organ or part; or
- (5) With respect to a pregnant woman who is having contractions:
  - (i) that there is inadequate time to effect a safe transfer to another hospital before delivery; or

(ii) that transfer may pose a threat to the health or safety of the woman or the unborn child.

The definition of Emergency shall also include those conditions as defined in Title 42 of The Code of Federal Regulations Section 489.24(b), as amended.

Emergency Services and Care - Medical screening, examination, and evaluation by a physician, or, to the extent permitted by applicable law, by other appropriate personnel under the supervision of a physician, to determine if an Emergency exists or active labor exists, and if it does, the care, treatment and surgery by a physician necessary to relieve or eliminate the Emergency, within the capability of the facility. Except as set forth below, Emergency Services and Care also means an additional screening, examination, and evaluation by a physician, or other personnel to extent permitted by applicable law and within the scope of licensure and clinical privileges, to determine if a psychiatric emergency exists, and the care and treatment necessary to relieve or eliminate the psychiatric emergency, within the capability of the facility, and as set forth in Section 1317.1 of the Health and Safety Code, as amended. Emergency services and care does not include those psychiatric services that are not covered under the Health Services Contract.

<u>Health Services Contract</u> - The contract between Plan and the Contract holder that establishes the Benefits that Member's are entitled to receive from the Plan.

<u>Hospital Services</u> - Those inpatient and outpatient services provided by a hospital, or other facility as appropriate, which are covered by the Health Services Contract and offered pursuant to and consistent with the license, certification, or accreditation of facility and as set forth in Schedule "A" which is attached hereto and incorporated herein.

<u>Inpatient</u> - A person admitted to a hospital as a registered inpatient with the expectation that he or she shall receive care overnight in an acute bed.

<u>Medically Necessary</u> - Services or supplies which, under the provision of this Agreement, are determined to be:

- 1) Appropriate and necessary for the symptoms, diagnosis or treatment of the medical condition; and
- 2) Provided for the diagnosis or direct care and treatment of the medical condition; and
- 3) Within standards of good medical practice within the organized medical community; and
- 4) Not primarily for the convenience of the Member's physician, or any other provider, and
- 5) The most appropriate service or supply which can safely be provided. To be the most appropriate service or the following criteria must be satisfied: (i) there must be valid scientific evidence demonstrating that the expected health benefits from service or supply are clinically significant and produce a greater likelihood of benefit for the Member with the particular medical condition being treated than other possible services or supplies; and (ii) generally accepted forms of treatment that are less invasive have been tried and found to be ineffective or are otherwise unsuitable; and (iii) the service or supply is no more likely to be harmful to the Member or to

expose the Member to risk or complication than other services or supplies that could be prescribed under the same circumstances; and (iv) for Inpatient hospital stays, this means that acute care is necessary due to the kind of services the Member is receiving or the severity of the Member's condition, and safe and adequate care cannot be received by the Member as an Outpatient or in a less intensified medical setting.

Member - A person who satisfies the eligibility requirements of the Health services Contract, who is enrolled and accepted by the Plan.

Outpatient - A person receiving medical care, under the direction of a Plan Provider, but not as an Inpatient.

<u>Health Care Plan (HCP)</u> - All references to HCP throughout this Agreement shall mean the applicable Blue Cross Medi-Cal, Healthy Families and Access for Infants (AIM) and Mothers Managed Care Programs.

<u>Physician</u> - A person licensed to practice as a physician or surgeon in the State of California.

<u>Plan Hospital</u> - A hospital licensed under applicable state law, contracting with Plan specifically to provide Hospital Services to Members.

<u>Plan Provider</u> - A Provider who has agreed to provide certain services which are Plan Benefits to Members in accordance with the Provider's agreement with Plan or with another Plan Provider ("Plan Provider Contract").

<u>Primary Care Physician (PCP)</u> - A general practitioner, board certified or board-eligible family practitioner, internist, obstetrician gynecologist or pediatrician who agrees to provide primary care Benefits to Members and to refer, supervise and coordinate the provision of all Benefits to Members in accordance with their Health Services Contract. <u>Professional Services</u> - Those Inpatient and Outpatient services covered by the Health Services Contract and provided by a Physician as set forth in Schedule "A".

<u>Provider</u> - A Physician or other licensed medical practitioner, medical group, hospital or other licensed health facility, or other person or entity duly qualified to provide medical care in accordance with applicable State and Federal law, the applicable Health Services Contract, and Plan Provider Contract.

<u>Provider Operations Manual (POM)</u> - The Plan's Medi-Cal Managed Care Program Provider Operations Manual, which may be revised from time to time, incorporated herein by this reference.

<u>Specialist</u> - A board-certified or eligible Physician, other than a PCP, who agrees to be a Plan Provider to provide Covered Services to Members on referral by a PCP or by the Plan

<u>Surcharge</u> - An additional fee which is charged to a Member for a Benefit which is not provided for in the HCP Contract.

<u>Urgent Services</u> – Services required to prevent serious deterioration of health following the onset of an unforeseeable condition or injury (i.e. sore throats, fever, minor lacerations, and some broken bones).

### II. HOSPITAL OBLIGATIONS

- 2.1 <u>Covered Services</u>. Hospital shall provide, or arrange for the provision of, Covered Services to members which are Medically Necessary, according to the terms of the Health Services Contract and this Agreement. All Covered Services provided by or arranged to be provided by Hospital are available to all Members and are included in the rates as set forth in Schedule C, which is attached hereto and incorporated herein on reference. This shall include Inpatient and Outpatient, Hospital and Professional services as offered pursuant to and consistent with the licensure of Hospital.
- Availability. Hospital shall ensure that Covered Services are readily available during regular business hours as is customary for the Hospital and that Emergency Services and Care are available twenty four (24) hours per day, seven (7) days per week, including holidays, at those Facilities providing such services in accordance with Schedule "A." Hospital shall provide, or arrange for the provision of, Covered Services to Members in the same manner, in accordance with the same standards, and within the same time availability as such services are provided to other patients, and without regard to the degree or frequency of utilization of such services by a Member in accordance with and subject to the terms of this Agreement.
- 2.3 <u>Standard of Care.</u> Hospital shall comply with all applicable Federal and State laws governing the provision, or arrangement for the provision, of Hospital Services, including health facility licensing requirements administered by SDHS, and shall provide Covered Services in accordance with generally accepted hospital standards at the time services are rendered, including, but not limited to, those established by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Hospital shall participate in Plan's Quality and Utilization Management Programs and abide by decisions made by such programs, as set forth in the POM heretofore provided to Hospital by Plan, or as directed by the Plan's Quality Improvement Committee/Medical Director.
- Facilities Licensure and Accreditation. As a material term of this Agreement, County warrants and represents that its Hospitals are, and further warrants that its Hospitals will continue to be, as long as this Agreement remains in effect, the Holders of valid, unrestricted licenses to operate in the State of California. In the event a single County Hospital loses JCAHO accreditation, Blue Cross shall not terminate this Agreement, but may suspend participation of such Hospital in the Blue Cross network until such time Hospital obtains JCAHO accreditation. Upon receipt of JCAHO accreditation, Hospital shall notify Plan of the accreditation and Plan shall then reinstate facility as a participating hospital in the Plan's provider network.
- 2.5 <u>Verification of Eligibility</u>. Hospital shall verify a Member's eligibility upon inquiry by Hospital. Plan shall provide Hospital with all methods of verifying eligibility for

Members in Los Angeles County. These methods, which are to be available 24 hours a day, 7 days a week, are the Plan's Customer Care telephone line (888-285-7801) for Medi-Cal beneficiaries enrolled with the Plan and online verification (<a href="www.bluecrossca.com/home-providers.html">www.bluecrossca.com/home-providers.html</a>). In the event that the Hospital determines that Plan erroneously identified a Medi-Cal beneficiary as a Member, Plan shall timely notify Hospital of the responsible party for billing purposes.

- 2.6 Referrals and Notification of Admissions. Except as set forth in this Agreement, Hospital shall notify Plan prior to: (1) rendering services and care, except for Emergency Services and Care, Urgent Services and care, related thereto to or on behalf of a Member, and (2) referring or transferring a Member to any Specialist, another Hospital or other Provider other than a PCP or other Plan Provider. Notification by Hospital to Plan shall be in accordance with Schedule F, which is attached and incorporated herein by reference, as applicable.
- 2.7 <u>Contracting.</u> Hospital may contract with other Plan Providers, providers and health plans, including, but not limited to, health plans responsible for furnishing Health Care Services to Medi-Cal beneficiaries under contract with Local Initiative and/or the State of California (e.g. the California Medical Assistance Commission or SDHS).
- 2.8 <u>Facilities and Equipment</u>. Hospital shall provide and maintain, or arrange to provide and maintain, facilities and equipment which are of adequate capacity, clean, safe, and readily accessible when providing Covered Services to Members and, where appropriate, properly licensed and/or registered. If Hospital, or the County Board of Supervisors, or both, as part of its annual budgeting process or for other financial purposes determines not to appropriate sufficient monies to fund operations listed on Schedule "A," or at one or more of the Facilities listed on Schedule "B" both of which are attached hereto and incorporated herein by reference, this Agreement shall terminate automatically with respect to the operations listed on Schedule "A", or the Facilities affected only, on the effective date of such Hospital or Board Action. Director shall give written notice to Plan of the Board's action as soon as reasonably possible thereafter. Upon such hospital or Board action, Schedule "A", or Schedule "B", or both, shall be deemed automatically amended as appropriate.
- 2.9 <u>Administrative Services</u>. Hospital shall perform or contract for all services incident to the administration of Hospital's responsibilities in accordance with this Agreement and as set forth in the POM. Hospital shall provide Plan with the names, addresses, telephone and facsimile numbers of Hospital's Administrator, Business Office Manager, Medical Staff Manager, Utilization Management and Quality Improvement Manager, and shall notify Plan of any changes thereto.
- 2.10 Plan Grievance Procedures. Hospital shall cooperate with Plan in identifying, processing and resolving all Member complaints and grievances pursuant to the grievance procedures set forth in the POM. Hospital and Hospital's Physician, or other staff as appropriate, shall be entitled to respond to any Member grievance for due consideration in resolving such grievance and agrees to use the same grievance procedure described in the POM.

- 2.11 <u>Termination of the Hospital/Patient Relationship</u>. Hospital may not, without advance review by Plan, refuse admission or treatment or terminate its relationship with a Member because of such Member's medical condition, or the amount, type, or cost of Benefits that are required by the Member. Any such refusal or termination of services shall be first submitted to the Plan for review.
- 2.12 <u>Required Disclosures</u>. Hospital shall notify Plan immediately in writing upon the occurrence or disclosure of any of the following events:
  - a. Hospital's license as a health facility in California or its JCAHO accreditation is suspended, revoked, terminated or subject to terms of probation, restriction or provisional status; or
  - An act of nature or any event beyond Hospital's reasonable control occurs, which substantially interrupts all or portion of Covered Services of Hospital or which otherwise has a materially adverse effect on Hospital's ability to perform its obligations hereunder; or
  - c. Hospital significantly reduces or restricts the number or type of beds or services it offers, whether Inpatient or Outpatient; or
  - d. Hospital fails to maintain the insurance coverage required under Article VII of this Agreement, or to replace coverage which is canceled or terminated, as specific therein;
  - e. Any other situation arises which could reasonably be expected to materially and adversely affect Hospital's ability to carry out its obligations under this Agreement.
- 2.13 <u>Provider Operations Manual (POM)</u>. Hospital shall comply with the standards and procedures set forth in the POM, Plan may change or add to the Provider Operations Manual from time to time in accordance with applicable law. Where the POM conflicts with this Agreement, this Agreement shall supercede.
- 2.14 <u>Discharge Summaries and Encounter/Claims Data</u>. Hospital shall not be required to submit to Plan any medical records and or/discharge summaries for Authorized services. Hospital shall provide Plan with medical records and/or discharge summaries for Covered Services provided by Hospital which were denied Authorization by Plan in accordance with section 1(f) of Schedule F.

Notwithstanding any other provision in this Agreement, Plan acknowledges and accepts as satisfactory during the term of this Agreement, Hospital's billing in a non-itemized format with an all-inclusive charge, which includes Hospital Services and Professional Services for Covered Services rendered to a Member.

All encounter data, for the purpose of this Agreement, shall be provided solely in the UB-92 format or its successor form as is customary for Hospital.

2.15 <u>Plan Provider List.</u> Hospital agrees that Plan may list the name, services, address and telephone number of Hospital in Plan publications for purposes of informing Members and Plan Providers of the identity of participating Hospitals

and otherwise carrying out the terms of this Agreement. Plan and Hospital each reserve the right to control the use of its name, symbols, trademarks, or service marks presently existing or later established. In addition, except as provided in this Paragraph, neither Plan nor Hospital shall use the other's name, symbols, trademarks, or service marks in advertising or promotional materials or otherwise without the prior written consent of that party and shall cease any such usage immediately upon written notice of the party or upon termination of this Agreement, whichever is sooner.

- 2.16 <u>Linguistic Services</u>. Hospital shall designate, in schedule "D", attached here to and incorporated herein by reference, the linguistic services to be provided to Members and the means by which the Hospital plans to provide such services. Hospital hereby represents and warrants that any such services are and will be provided in accordance with State and Federal law.
- 2.17 Obstetrical Admissions. Hospital agrees that in the case of an obstetrical admission, Hospital may bill for each day of service where Covered Services were provided to both a Member and her newborn. However, in the event that the newborn was placed in intensive care, Hospital may bill Plan for each day of service provided. For newborns that remain at the Hospital beyond the date of the Member's discharge, Hospital shall be compensated for each additional Day of Service for each day that the newborn was in the Hospital.
- 2.18 Offsets: Payment Corrections and Right of Recovery. Hospital shall refund to source of the overpayment, either Plan or Plan Provider within 180 days, all duplicate or erroneous Claim payments after verification by Hospital any amount paid by Plan determined subsequently to be an overpayment, regardless of the cause. If Hospital fails to refund the overpayment within 180 days, then Plan may offset future Claims or other payments due Hospital. Plan shall correct and pay to Hospital all underpayments of amounts due by Plan under this Agreement regardless of the cause. This Section shall survive the termination of this Agreement. Hospital shall have 180 calendar days from receipt of such notice to respond to Plan in writing of any dispute thereof. Should Hospital fail to timely respond to Plan of any purported overpayment, such overpayment shall be considered indebtedness.
- 2.19 Access for Infants and Mothers (AIM). In accordance with the requirements of the United States Pro-Children Act of 1994 (Public Law 103-227; Title 20, U.S. Codes, Section 6081 et seq.), Hospital shall not allow smoking within any portion of any indoor facility used by Hospital for the provision of health services for children.

### III. PLAN OBLIGATIONS

3.1 <u>Provider Operations Manual (POM)</u>. Plan shall make available to Hospital the Provider Operations Manual, describing Plan policies and procedures. The Provider Operations Manual, which is incorporated herein by reference, shall be updated by Plan from time to time. The Plan will Provide Hospital with notice of such changes pursuant to Section 4.8.

- 3.2 <u>Identification Card</u>. Plan shall issue Plan identification cards to Members as set forth in the POM.
- 3.3 <u>Eligibility Determination</u>. Plan shall timely confirm Member's eligibility to receive covered services to Hospital upon request and in accordance with requirements set forth in Section 2.5 and Schedule "F".
- 3.4 <u>Authorization of Referrals and Admission</u>. Plan shall timely provide Authorization to Hospital upon request for referrals, admissions, and length of stay for the provision by Hospital of Covered Services and other services as set forth in Schedule "F".
- 3.5 Administrative Services. Plan shall perform or contract for those services incident to the administration of the Health Services Contract, including, but not limited to, the processing of enrollment applications, assignment of Members to their PCPs, and the administration of claims for Benefits.

### IV. COMPENSATION

- 4.1 Payment of Hospital by Plan. Plan shall pay Hospital for Covered Services set forth in Schedule "A" rendered by or through Hospital to Members at the rates and in accordance with the procedures set forth in Schedule "C".
  - (a) Reimbursement for uncontested claims must be made (by the Plan) and received by the Hospital at the claimant Hospital's address of record within 30 working days or be made by a Plan Provider within 45 working days of receipt of such claims. Should the claimant Hospital not receive payment within the respective 30 or 45 working day periods, Plan shall pay claimant Hospital the greater of fifteen dollars (\$15) per year or interest at the rate of 15% per annum beginning with the first calendar day after the 30 or 45 working day period, pursuant to California Health and Safety Code Section 1371.35.
  - (b) In reference to compensation for Outpatient services, Hospital will notify Blue Cross of any and all changes to Hospital's CDM effective on January 1, each subsequent year that results in an average annual aggregate percentage increase to the Outpatient services of more than six percent (6%). Such notification shall be sent in accordance with Section 9.15, to Blue Cross no later than thirty (30) days prior to said change to the CDM. Any and all changes in excess of the agreed aggregate 6% increase to the Outpatient services during the term of this agreement will result in an corresponding offset to the required payment which would result in a revenue neutral payment to the Plan based on the agreed upon contract rate.
- 4.2 <u>Prohibition Against Member Billings and Collections</u>. Under no circumstances shall Hospital bill a Member for Benefits, or send a Member a statement of amounts owed Hospital by Plan. Hospital agrees to accept the rates set forth in Schedule "C" as payment in full for Covered Services rendered to Members by or on behalf of Hospital. Hospital agrees that it shall not seek from the Member any Surcharge or other additional payment not provided for in the Member's Medi Cal

Benefits. Members shall not be liable to Hospital for any sums owed to Hospital by Plan. These prohibitions shall apply in all circumstances, including, but not limited to, non payment by Plan, Plan's insolvency or breach of contract, or the termination or rescission of this Agreement. These prohibitions shall not apply to billing for non Covered Services, as permitted by Section 4.3.

- 4.3 <u>Non-Covered Services</u>. Hospital agrees that it shall seek from the Member any surcharge or other additional payments not provided for in the Member's Medi-Cal Benefits.
- 4.4 <u>Third Party Collections</u>. Hospital shall not assert a lien or other right of recovery against workers' compensation or personal injury claims or liability insurance, and shall promptly notify DHS in accordance with the Provider Operations Manual.
- 4.5 <u>Care to Canceled or Ineligible Persons</u>. It is acknowledged that Plan cannot control SDHS placement of a HCP Member in a pending or "hold" status or the retroactive disenrollment of a HCP Member. No payments shall be owed by Plan with respect to any person who was or is seeking to be a HCP Member so long as that individual is in a "hold" status with SDHS or for any period for which SDHS has retroactively canceled that person's coverage under the Health Services contract.

Plan may adjust Hospital's compensation to account for retroactive disenrollment/cancellations by SDHS or the applicable County Local Initiative no more than one hundred and eighty (180) days from Member's discharge from Hospital or Member's last visit date, and shall explain such adjustments in its reports to Hospital. Plan shall provide Hospital written notification of its intent to adjust Hospital's compensation. Hospital shall have (45) working days to submit a written dispute to Plan if Hospital does not believe an overpayment has occurred. Plan shall treat said overpayment issue as a provider dispute. If Hospital does not dispute the overpayment, Hospital shall reimburse Plan within forty-five (45) working days of receipt of said notice, or Plan may recoup uncontested overpayment by offsetting from other compensation payments due to Hospital.

- 4.6 <u>Billing Format</u>. Hospital shall bill Plan within one hundred eighty (180) days from the date of discharge for Covered Services rendered on an Inpatient basis and one hundred eighty (180) days after the end of the month in which Covered Services were rendered on an Outpatient basis. For claims over one year from the date of service or one year from the visit date, Hospital may submit original claims to Plan when tardiness is due to:
  - a. Court decisions
  - b. Fair Hearing decisions
  - c. County administrative errors in determining recipient eligibility
  - d. Medicare/Other Health Coverage delays
  - e. Other circumstances beyond the provider's control
  - f. Inability to determine eligibility

Hospital shall bill on forms in accordance with Universal Billing Form 92 (UB92) as set forth in Schedule G", or its successor forms as is customary for Hospital.

- Plan is aware of and accepts that Hospital utilizes all-inclusive per diem billing and does not provide itemized statements.
- 4.7 <u>Timeliness of Payment</u>. Plan shall pay Hospital within thirty (30) Working Days of receipt of a clean claim submitted in accordance with Section 4.6 unless the bill or substantial portion thereof, is contested by Plan, in which case Hospital shall be notified in writing within thirty (30) Working Days with an appropriate explanation of the basis for the Plan's contesting the claim. The term "contested claim" in this paragraph has the same meaning as in the California Health and Safety Code, Section 1371.
- 4.8 Changes to Provider Operations Manual (POM). Notwithstanding any provision herein to the contrary, Plan agrees not to change any material term of the POM unless (a) Plan has given HOSPITAL at least ninety (90) days, prior notice of such changes (except for any changes necessary to comply with state or federal law or regulations or any accreditation requirements of a private sector accreditation organization and a shorter timeframe is required for compliance), and (b) such change (except for any change necessary to comply with state or federal law or regulations or any accreditation requirements of a private sector accreditation organization) has first been negotiated and agreed to by HOSPITAL. If HOSPITAL does not notify Plan within forty-five (45) business days after receipt of Plan's notice that it desires to negotiate the change (except for changes necessary to comply with state or federal law or regulations or any accreditation requirements of a private sector accreditation organization). If HOSPITAL does so notify Plan and the parties are unable to agree to such changes by the fifteenth (15) day prior to the effective date of the change, COUNTY may terminate this Agreement as of the effective date of change upon prior written notice give to Plan no later than the twelfth (12th) day prior to the effective date of change, notwithstanding the provisions of this Agreement. If COUNTY does not so terminate this Agreement, COUNTY shall be subject to the change in the POM, policy or procedure document from and after its effective date.

### V. QUALITY AND UTILIZATION MANAGEMENT

- Plan's Responsibilities. Plan is obligated under law to conduct quality and utilization management activities that identify, evaluate and remedy problems relating to access, continuity and quality of care, utilization and the cost of services. Accordingly, Plan shall conduct a quality and utilization management program as set forth in the POM. Plan's program shall include the establishment of peer review committees to conduct quality of care and utilization review activities in accordance with the California Health and Safety Code Sections 1370 and 1370.1. All quality and utilization management forms, records and other information in Plans possession shall remain the property of Plan and shall remain confidential.
- 5.2 <u>Hospital's Responsibilities</u>. Under mutual agreement, Hospital shall cooperate with Plan in monitoring quality and utilization management activities in accordance with the terms of this Agreement. The primary purpose of the quality assurance and utilization review is to evaluate the quality of services provided to

Members and to monitor the utilization of such services by Members. A copy of the Quality Assurance and Utilization Review System will be provided. Such cooperation may include, but is not limited to, allowing on-site visits for the purpose of the facility site review, medical records review, participating in studies and surveys, copying or allowing copies to be made of patient's records, submitting encounter data for fee-for-service encounters and reports as requested by Plan.

- 5.3 <u>Physician Credentialing</u>. Physicians, nurses, and other appropriate staff of Hospital, as providers of Hospital-based services (not clinic services) under this Agreement, shall not be subject to any Plan credentialing/re-credentialing process, including, but not limited to, Plan's credentialing process as set forth in the POM.
- 5.4 <u>Joint Operations Meetings</u>. The parties shall meet in good faith on an ongoing basis and as needed to ensure proper implementation of the terms of this Agreement. The first meeting of representatives of the parties shall be within 45 days after execution of this Agreement.

#### VI. RECORDS

- 6.1 <u>Member's Medical Record</u>. Hospital shall ensure that a central medical record is established and maintained for each Member who is a patient of Hospital, which shall include all Hospital's information about the Member and a description of all services rendered to the Member that generally accepted medical and surgical practices and standards and the POM may require.
- 6.2 Access to Hospital Records. Subject to compliance with applicable Federal and State laws and appropriate professional standards regarding the confidentiality of medical records, Hospital shall assist Plan in achieving continuity of care for Members through the appropriate sharing of medical records for services rendered to Members. Hospitals obligation under this Section 6.2 shall be limited to the following:
  - (a) providing Plan with copies of Members medical records that are in custody of Hospital; and
  - (b) upon reasonable request allow Plan authorized personnel access to such records on Hospital's premises during regular business hours; and
  - (c) transmitting information from Member's medical records by telephone to Plan for purposes of Authorization and upon reasonable request other quality and utilization management activities: and
  - (d) upon reasonable request, providing copies of a Member's medical records to any other Plan Provider treating such Member.
- 6.3 <u>Access to Financial Records</u>. Plan shall have access at reasonable times, upon demand, to the books, records and documents of Hospital relating to Covered Services provided and with prior written notice by Hospital to Members, including,

- but not limited to, any charges to, or payments received from, Members by Hospital.
- 6.4 <u>Confidentiality</u>. Plan and Hospital agree to keep confidential and to take precautions as is customary for each party to prevent the unauthorized disclosure of any and all medical and/or contractual records and information required to be prepared or maintained by Hospital or Plan under this Agreement.
- 6.5 Regulatory Compliance. Hospital shall maintain such records and provide such information to Plan, the United States Department of Health and Human Services, SDHS, Department of Justice (ADOJ) and DMHC as may be necessary for compliance by Plan with Federal and State law including, but not limited to, the California Knox-Keene Health Care Service Plan Act of 1975, as amended, and the rules and regulations duly promulgated there under, for a period of at least five (5) years from the close of Hospital last July1 - June 30 fiscal year in which this Agreement was in effect. This obligation of Hospital does not cease upon termination of this Agreement whether by rescission or otherwise. All records, books and papers of Hospital pertaining to Members shall be open to inspection during normal business hours by Plan and State and Federal authorities. Plan shall make it's best efforts to provide Hospital with a copy of any survey, report or other document submitted to SDHS, or DMHC, or both, which includes some or all of the following information within thirty days following submission: inpatient and outpatient payments, and the number of paid days for any given period (i.e. calendar year, fiscal year, etc.) as between Plan and Hospital.
- 6.6 Ownership and Access to Records. Ownership and access to medical records of Members shall be controlled by applicable law.

### VII. INSURANCE

7.1 Insurance. Plan and Hospital each shall secure and maintain self-insurance acceptable to the other, or other insurance to conduct business in the State of California, including, but not limited to, medical malpractice and general liability insurance to insure it and its partners, shareholders, officers, members, employees and agents in accordance with Schedule "E". Where applicable, the party shall provide certificates of self insurance as requested by the other, and, with respect to any self-insurance by Hospital, shall in accordance with the POM give Plan written notice at least thirty (30) days prior to cancellation or other termination or reduction of coverage under such policy.

### VIII. TERM AND TERMINATION

8.1 Term. When executed by both parties, this Agreement shall become effective July 1, 2007 and remain in effect until December 31, 2008 and shall renew automatically thereafter for successive, one year periods until December 31, 2011. This Agreement shall not renew if either party gives the other at least one hundred eighty (180) calendar days written notice of non renewal prior to the end

of any successive Agreement Year. If Hospital gives notice of non-renewal, and after exerting its best efforts, Plan does not have another Plan Hospital with comparable services within ten (10) miles of any hospital, this Agreement shall extend an additional sixty (60) calendar days, after what otherwise would be the termination date.

- 8.2 <u>Termination for Convenience</u>. Either party may terminate this Agreement, with or without cause, by giving the other party at least one hundred eighty (180) calendar days written notice.
- 8.3 <u>Termination for Breach</u>. In the event of a material breach of this Agreement by one party, the other party may terminate this Agreement by giving the breaching party at least thirty (30) calendar days written notice, after having given that party at least thirty (30) days written notice and that party failed to cure the breach within such 30 day period.
- 8.4 <u>Effect of Termination</u>. As of the date of termination, this Agreement shall be considered of no further force or effect whatsoever and each of the parties shall be relieved and discharged from their respective obligations under this Agreement, except that:
  - (a) Termination shall not affect any rights or obligations hereunder which have previously accrued or shall hereafter arise, with respect to any occurrence prior to termination and such rights and obligations shall continue to be governed by the terms of this Agreement.
  - (b) Hospital agrees, at Plan's option, to continue to provide Covered Services to Members who are receiving care and treatment at Hospital as Inpatients or Outpatients related to Covered Services at the date of termination until the completion of such treatment or evaluation or until Plan arranges for the transfer of the Member to another Provider. Hospital shall be compensated for Benefits rendered in accordance with the fees set forth in Schedule "C" and "C-1".
  - (c) Except for the cost of the arbitrator and arbitration fees, each party shall be responsible for their own costs of completing any arbitration proceedings initiated pursuant to this Agreement as set forth in Section 9.13, including requests for arbitration of disputes arising between the parties after the effective date of termination.
  - (e) Hospital shall maintain such records and provide such information to Plan as set forth in Article VI of this Agreement. These records shall be maintained for at least five (5) years regardless of the termination date of this Agreement.
- 8.5 <u>Immediate Termination</u>. Except as set forth in section 2.8, after reviewing pertinent information, Plan may, at its option, immediately terminate this Agreement by written notice, upon the occurrence of any of the conditions described in any paragraph in Section 2.12, or if Hospital is determined not

to be in compliance with Section 2.3, or if Plan determines that the health, safety or welfare of its Members is jeopardized by continuation of this Agreement.

### IX. MISCELLANEOUS PROVISIONS

- 9.1 Conflict of Interest. No County employee whose position in County enable such employee to influence the County's execution or administration of this Agreement or any competing agreement, and no spouse or economic dependent of such employee, shall be employed knowingly in any capacity by Plan or have any other direct or indirect financial interest in this Agreement. Each party to this Agreement shall comply with all conflict of interest laws, ordinances and regulations now in effect or hereafter to be enacted during the term of this Agreement. Each party warrants that it is not now aware of any facts which create a conflict of interest. If either party hereafter becomes aware of any facts which might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to the other party. Full written disclosure shall include without limitation, identification of all persons implicated and a complete description of all relevant circumstances.
- 9.2 Termination for Improper Consideration. County may, by written notice to Plan, immediately terminate the right of Plan to proceed under this Agreement if it is found that consideration, in any form, was offered or given by Plan, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment, or extension of the Agreement, or the making of any determination with respect to Plan's performance pursuant to the Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Plan as it could pursue in the event of default by Plan.

Plan shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (213) 974-0914 or (800) 544-6861. Among other items, such improper consideration may take the form or cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

- Plan's Acknowledgment of County's Commitment to Child Support Enforcement. Plan acknowledges that County places a high priority on the enforcement of child support laws and the apprehension of child support evaders. Plan understands that it is County's policy to encourage all County contractors to voluntarily post County's "L.A.'s Most Wanted: Delinquent Parents" poster in a prominent position at Plan's places of business. County Child Support Services Department will supply Plan with the poster to be used.
- 9.4 <u>Partial Invalidity</u>. If for any reason, any provision of this Agreement is held invalid, the remaining provisions shall remain in full force and effect.

- 9.5 <u>Waiver of Breach</u>. The waiver of any breach of this Agreement by either party shall not constitute a continuing waiver of any subsequent breach of either the same or any other provision of this Agreement.
- 9.6 <u>Schedules</u>. All Schedules referenced in this Agreement, including those listed on the Table following the signature page, are incorporated herein by this reference.
- 9.7 <u>Amendment.</u> Unless otherwise specifically provided herein, this Agreement shall be amended only by mutual written consent of Plan and Hospital's duly authorized representatives by following the same formalities and procedures utilized in Agreement's original execution. Notice to, or consent of, Members shall not be required for any amendments to this Agreement. Notwithstanding the foregoing and section 4.8, in the event that a change or addition to this Agreement is mandated by a Federal, State or other statute, regulation or regulatory agency, written consent of the parties shall not be required to amend this Agreement in accordance with such mandate, except when such change or addition materially revises a Hospital duty or responsibility hereunder, with a consequent material increase in Hospital costs, Plan shall, whenever possible, notify Hospital of any such amendment (the "Notification Amendment") thirty (30) calendar days prior to its effective date.
- 9.8 Governing Law. This Agreement shall be construed and enforced in accordance with the laws of the State of California. Enforcement of section 9.13 of this Agreement is to be governed by California Code of Civil Procedure section 1280, et seq., including section 1281.2(c). Plan is subject to the requirements of the Knox Keene Act, as amended, (Chapter 2.2 of Division 2 of the Health & Safety Code), and the rules and regulations duly promulgated there under (Title 28, Division 1, Chapter1 of the California Code of Regulations), and any provision required to be in this Agreement by such statutes or regulations is incorporated herein by reference and is binding on both parties).
- 9.9 Effect of Changes in Law. Where a change in applicable law or regulation requires modification to this Agreement, or any Schedules hereto and incorporated herein by reference to this Agreement, including, but not limited to, the POM, or Plan otherwise seeks to change the POM, either party, or the Plan as the case may be, may submit to the other in accordance with the notice provisions in section 9.15 the proposed modification
- 9.10 Entire Agreement. This Agreement, together with the Schedules hereto and the POM incorporated herein by reference, contains the entire Agreement between Plan and Hospital relating to the rights granted and the obligations assumed by the parties concerning the provision of Covered Services by Hospital to Plan Members. This Agreement supersedes all prior agreements, either oral or in writing, with respect to the subject matter hereof.
- 9.11 <u>Independent Parties</u>. In the performance of the work, duties and obligations assumed under this Agreement, it is mutually understood and agreed that each party, its agents, employees or representatives are at all times acting and performing as independent contractors and that neither party shall consider itself or act as the agent, employee or representative of the other.

9.12 <u>Cooperation of Parties</u>. Hospital and Plan agree to meet and confer in good faith on any problems including, but not limited to, utilization of services, problems concerning, authorization, encounters/claims or reporting procedures and information and forms provided to Hospital for use in conjunction with Members.

9.13 <u>Dispute Resolution; Mediation and/or Binding Arbitration.</u>

- (a) General Provision. Each party may submit disputes or problems arising under this Agreement to the other party at the address and telephone numbers provided in Section 9.15 of this Agreement. The receiving party will attempt to respond to all disputes within thirty (30) days of receipt, except in urgent cases in which the receiving party will respond as soon as possible. Following receipt of the response, both parties will meet and confer in good faith to resolve the dispute or problem. If both parties agree, the dispute may be submitted to voluntary mediation or any other dispute resolution technique as the parties may mutually agree upon at such time. Thereafter, binding arbitration pursuant to this Agreement shall be the exclusive remedy of the parties for all claims arising out of or concerning this Agreement. Such arbitration shall be conducted according to the Commercial Rules of Arbitration of the American Arbitration Association (AAA). The award must be based on proof properly received into evidence and as permitted under California law. The cost of arbitration shall be divided equally between the parties. Unless the parties can agree on a single neutral arbitrator, each shall select an arbitrator and the two arbitrators shall within fifteen (15) days of their selection meet and select a third arbitrator. The third arbitrator shall by himself or herself hear the matter at a reasonable time thereafter. Hospital and Plan agree that the arbitration results shall be binding on both parties in any subsequent litigation or other dispute. The initiation of the arbitration by written demand must be made within two (2) years of the date upon which the problem or dispute arose.
- 9.14 Advertising. Hospital hereby expressly consents to Plan are including Hospital's name for use in any document prepared for the purpose of marketing Plan. Hospital shall have the prior right to review and approve such use, provided, however, that such approval shall not be unreasonably denied. Plan shall have no other right to use the name of Hospital in any advertisement or otherwise without the express written consent of Hospital. Hospital may identify itself as a Plan Hospital or Plan Provider. Hospital shall have no other right to use the name of Plan in any advertisement or otherwise without the express written consent of Plan.
- 9.15 Notices. Any and all notices, required, permitted, or desired to be given hereunder by one party to the other shall be in writing and shall be delivered to the other party personally or by United States mail, certified or registered, return receipt requested, and addressed as follows:

For Plan:

BLUE CROSS OF CALIFORNIA Director, State Programs Health Care Management 21555 Oxnard Street, 8D Woodland Hills, CA 91367 For Hospital:

Department of Health Services

Office of Managed Care 1000 S. Fremont Avenue Building A-9 East, 2<sup>nd</sup> Floor Alhambra, California 91803

Attention: Director, Office of Managed Care

Telephone: (626) 299-5300

AND

County of Los Angeles
Department of Health Services
Contracts and Grants Division
313 North Figueroa Street
6th Floor B East
Los Angeles, California 90012
Attention: Division Chief
Telephone: (213) 240-7723

If personally delivered, such notice shall be deemed given upon delivery. If mailed in accordance with this Paragraph 9.15, such notice shall be deemed given as of the date indicated on the return receipt. Either party may change its address for notice purposes by giving prior written notice of such change to the other party in accordance with this Paragraph 9.15.

- 9.16 <u>Captions</u>. The captions contained herein are for reference purposes only and shall not affect the meaning of this Agreement.
- 9.17 <u>Assignment</u>. Neither Plan nor Hospital shall assign or transfer its rights, duties or obligations under this Agreement without the prior written consent of the other party. Either party shall not unreasonably withhold such consent. Any attempted assignment in violation of this provision shall be void.
- 9.18 <u>Non Discrimination</u>. Hospital shall not discriminate in its treatment of any Plan Member because of race, color, national origin, ancestry, religion, sex, marital status, sexual orientation or age.
- 9.19 <u>Gender and Number</u>. The masculine, feminine or neuter gender and the singular or plural numbers shall be deemed to include the others whenever the context so indicates or requires.
- 9.20 <u>Liability</u>. Plan shall indemnify, defend and hold harmless Hospital for any claim, demand, loss, lawsuit, settlement, judgment, or other liability, and all related expenses which may accrue, arising from or in connection with a claim of a third party arising from a negligent or otherwise wrongful act or omission of Plan, its agents or employees.

Hospital shall indemnify, defend and hold harmless Plan from any claim, demand, loss, lawsuit, settlement, judgment, or other liability, and all related expenses which may accrue, arising from or in connection with a claim of a third

party arising from a negligent or otherwise wrongful act or omission of Hospital, its agents or employees.

If each party claims and is entitled to indemnity, defense and/or to be held harmless from the other, the liability of each to the other shall be determined according to principles of comparative fault.

Indemnity shall include damages, reasonable costs, reasonable expenses, and reasonable attorney's fees as incurred by the party indemnified. The foregoing indemnification provision will remain in effect following the termination of this Agreement.

- Priority of Admission. Hospital agrees to provide Covered Services on the same basis as such services are provided to other patients of Hospital. No special consideration, either favorable or unfavorable, shall be extended to Members under this Agreement because of their affiliation with Plan other than as specifically provided for this Agreement. Plan recognizes that Hospital accepts Members as Patients hereunder as staffing, equipment, and bed availability allows. And this acceptance of Members as patients is further subject to Hospital's priority responsibility to provide care first to any emergency patients and others, including those not covered under this Agreement whereby Hospital has a legal responsibility to provide care, including, but not limited to, any obligation of care of Hospital under section 17000 of the Welfare and Institutions code, and the Los Angeles County Code.
- 9.22 Nondisclosure of Rates. Each party hereto agrees to use its best efforts to maintain the confidentiality of the compensation rates set forth in Schedule "C". The parties acknowledge that DMHC is charged by law with protecting the confidentiality of contract rate information for managed care contracts filed with that agency. Hospital shall make reasonable attempts to protect this information as "official" and "trade secret" information under the Health and Safety Code section 1457, among other authority. For Hospital, only the members of Hospital's Board of Supervisors, Director, Chief Administrative Officer, Auditor Controller, Treasurer, Counsel and their respective authorized representatives shall have access to the rate information contained herein, and only for the purpose of carrying out official County functions by Hospital.

If such rate information is disclosed to other persons or agencies by Hospital, because such disclosure on good faith belief of Hospital is required or permitted by the California Public Records Act or otherwise by law, Plan shall have no recourse against Hospital, its officers, agents, and employees in connection with any and all damages and liability which Plan may incur as a result, except to claim breach of contract and terminate as otherwise described in this Agreement.

Nothing herein is intended to prevent either party from disclosing such information (1) in a court proceeding or in an arbitration when such disclosure is required, or (2) upon request of a duly authorized representative of Federal or State government.

Notwithstanding the foregoing, Plan may at its own discretion, disclose to DMHC, any information contained in this Agreement including rates, paid claim data or

revenue information, if such request is presented by DMHC to Plan in writing and under reasonable circumstances.

Except as required by law, neither Plan nor Hospital shall cause to be published or disseminated any advertising materials either printed or electronically transmitted any advertising materials either printed or electronically transmitted, which identify the other party or its facilities with respect to this Agreement, except as specifically stated in the Agreement.

- 9.23 No Community Provider Plan Status Designation. For so long as, and for the time period during which County's Community Health Plan is designated as or pursues designation as the "Community Provider Plan" by the Managed Risk Medical Insurance Board for the Healthy Families Program, Plan shall not, to the extent permitted by law if any, seek designation as Community Provider Plan without prior written consent of the County.
- 9.24 <u>HIPAA</u>. The parties acknowledge the existence of the Health Insurance Portability and Accountability Act of 1996 and it's implementing regulations ("HIPAA"). Plan and Hospital understands and agree they are "covered entities under HIPAA and, as such, have obligations with respect to the confidentiality, privacy, and security of patients" medical information, and must take certain steps to preserve the confidentiality of this information, both internally and externally, including the training of staff and the establishment of proper procedures for the release of such information, including the use of appropriate consents and authorizations specified under HIPAA.

The parties acknowledge their separate and independent obligations with respect to HIPAA, and that such obligations relate to transactions and code sets, privacy, and security. Each party understands and agrees that it is separately and independently responsible for compliance with HIPAA in all these areas and that Department has not undertaken any responsibility for compliance on Plan's behalf. Neither party has relied, and will not in any way rely, on the other party for legal advice or other representations with respect to its obligations under HIPAA, but will independently seek its own counsel and take the necessary measures to comply with the law and its implementing regulations.

#### X. LOCAL INITIATIVE PROGRAM

### 10.1 Provision of Covered Services

HOSPITAL shall furnish to Members those Covered Services, which HOSPITAL is allowed to provide under this Agreement, consistent with the scope of HOSPITAL's license, certification or accreditation and in accordance with professionally recognized standards and terms and provisions of the Agreement, as amended by the provisions herein. HOSPITAL shall provide Covered Services to Members in accordance with, and shall otherwise comply with all of the provisions of, the Services Agreement between the LOCAL INITIATIVE and BLUE CROSS (the "Plan Contract") as amended from time to time.

### 10.2 Quality Assurance/Improvement Programs

HOSPITAL shall cooperate and comply with, and participate in, the quality assurance/improvement programs established (or amended from time to time) by LOCAL INITIATIVE and BLUE CROSS, and approved by the California Department of Health Services (DHS) and the Department of Managed Health Care (DMHC). In furtherance thereof, HOSPITAL shall cooperate with and participate in LOCAL INITIATIVE monitoring and evaluation activities, and shall, if requested by LOCAL INITIATIVE through BLUE CROSS, serve on LOCAL INITIATIVE quality improvement subcommittees.

### 10.3 LOCAL INITIATIVE Member and Provider Grievance/Appeal Procedure

HOSPITAL shall cooperate and comply with the grievance and appeal procedures for review of Member clinical and non-clinical grievances and provider grievances as established (or amended from time to time) by LOCAL INITIATIVE and BLUE CROSS and approved by DHS and DMHC.

### 10.4 <u>Utilization Management Program</u>

HOSPITAL shall cooperate and comply with and participate in the utilization management programs established (or amended from time to time) by LOCAL INITIATIVE and BLUE CROSS and approved by DHS and DMHC.

### 10.5 Excluded Services Linkages; Case Management

HOSPITAL shall cooperate and comply with the policies and procedures developed by LOCAL INITIATIVE and BLUE CROSS with respect to required referral and linkage systems for mental health, dental, California Children Services, family planning, Indian health services, and Department of Public Health services and any other community health or excluded services in accordance with the requirements of the OHS (as delineated in the Detailed Design Application an Medi-Cal Agreement governing the Local Initiative Medi-Cal Program and the Plan Contract). HOSPITAL shall take such actions as necessary to ensure appropriate case management and continuity of care between the Member's primary care physician and the local health departments or other agencies to which the Member may be referred.

### 10.6 <u>Cultural/Linguistic Training Programs</u>

HOSPITAL shall participate in and comply with the performance standards, policies, procedures and programs established from time to time by LOCAL INITIATIVE and BLUE CROSS with respect to cultural and linguistic services, including, without limitation, attending training programs, and collecting and furnishing cultural and linguistic data for LOCAL INITIATIVE and BLUE CROSS.

In accordance with the Plan Contract, HOSPITAL shall designate on Attachment E, attached hereto, the linguistic services to be provided to Members and the names of the individuals who will provide such services.

### 10.7 Performance Standards

HOSPITAL shall comply with all performance standards, policies and procedures as may be adopted or amended from time to time by LOCAL INITIATIVE, in accordance with the Plan Contract, or as may be required by DMHC or DHS.

### 10.8 Sanctions

In the event the LOCAL INITIATIVE finds HOSPITAL non-compliant with LOCAL INITIATIVE, OHS or DMHC performance standards, LOCAL INITIATIVE shall have the power and authority to impose sanctions upon HOSPITAL in accordance with, and subject to all appeal rights under, the LOCAL INITIATIVE Sanctions policies and procedures as implemented from time to time by LOCAL INITIATIVE.

### 10.9 Disciplinary Action and Termination

HOSPITAL acknowledges and agrees that, under the Plan Contract, LOCAL INITIATIVE, has the right to require BLUE CROSS to suspend assignment of new enrollees to HOSPITAL, to transfer Members from HOSPITAL or require BLUE CROSS to terminate HOSPTAL from the LOCAL INITIATIVE Medi-Cal Plan at any time, subject to such review or appeal rights as may be provided pursuant to the Plan Contract, as amended from time to time.

### 10.10 Information

HOSPITAL shall promptly provide BLUE CROSS with financial, capacity, encounter data or other information, reports, documents or forms as may be required to enable BLUE CROSS to fulfill its reporting and other obligations under the Knox-Keene Act, Medi-Cal laws and regulations, the DHS Detailed Design Application, the Medi-Cal Agreement or Plan Contract.

#### 10.11 Provider Contract/Plan Contract

Nothing set forth herein shall be deemed to amend, interpret, construe or otherwise affect in any way the Plan Contract, as amended from time to time. To the extent there are inconsistencies or contradictions between this Agreement and the Plan Contract, the terms and provisions of the Plan Contract shall prevail and control.

### 10.12 Cooperation

HOSPITAL shall use its best efforts to maintain a cooperative working relationship to ensure smooth operation of the Local Initiative Medi-Cal Plan. The parties hereto shall, at any time before, at or after execution of this Agreement, sign and deliver (or cause others to do so) all such documents and instruments, and do or cause to be done all such acts and things, and provide or cause to be provided all such information and approvals as may be reasonably necessary to carry out the provisions of this Agreement.

<u>Schedules:</u> The following Schedules are attached and incorporated in this Agreement by this reference:

Schedule "A" - Inventory of Services and licensure

Schedule "B" - Los Angeles County Provider listing

Schedule "C" - Compensation and Rates
Schedule "C-1" - Specialty Surgery (RLANRC)

Schedule "D" - Linguistic Services

Schedule "E" - Hospital Liability Insurance

Schedule "F" - Authorization for Inpatient Services

Schedule "G" - UB-92

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Agreement to be subscribed by its Director of Health Services, and Plan has caused this Agreement to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

	COUNTY OF LOS ANGELES
	By Bruce A. Chernof, M.D. Director and Chief Medical Officer
	BLUE CROSS OF CALIFORNIA, a corporation Contractor
	Ву
	Name
	Title
APPROVED AS TO FORM BY COUNTY COUNSEL	(AFFIX CORPORATE SEAL HERE)
Robert E. Ragland Senior Deputy, County Counsel	
APPROVED AS TO CONTRACT ADMINISTRATION:	
Department of Health Services	
By Cara O'Neill, Chief Contracts and Grants	
RF:r Board letter blue cross agreement 05.30.07	

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LOS ANGELES COUNTY/HARBOR-UCLA MEDICAL CENTER

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REPORT PERIOD END 06/30/2005

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DAILY HOSPITAL SERVICES  OS INTENSIVE CARE SERVICES  OS INTENSIVE CARE SERVICES  OS INTENSIVE CARE SERVICES  OS INTENSIVE CARE SERVICES  OS DEJAN  OS MEDICAL  OS MEDICAL  OS MEDICAL  OS PEDIATRIC  O40 PULMONARY  O5 SURGICAL  O50 DEFINITIVE OBSERVATION CARE  O53 ACUTE CARE SERVICES  O60 ALTERNATE BIRTH CTR (LICENSED BEDS)  O65 GERIATRIC  O70 MEDICAL  O75 NEONATAL  O50 ONCOLOGY  O55 PHYSICAL REHABILITATION  O0 POST PARTUM  O51 SURGICAL  O75 TRANS INPAT CARE (ACUTE BEDS)  110 NEWBORN CARE SERVICES  120 NEWBORN CARE SERVICES  120 NEWBORN HURSERY CARE  125 PREMATURE NURSERY CARE  126 DEVELOPMENTALLY DISABLED NURSERY CRE  136 LONG-TERM CARE  145 SEHANJORAL DISORDER CARE  150 DEVELOPMENTALLY DISABLED CARE  151 INPATIENT CARE  150 DEVELOPMENTALLY DISABLED CARE  151 DEVELOPMENTALLY DISABLED CARE  152 SINFATIENT CARE  153 INPATIENT CARE  154 SEHANJORAL DISORDER CARE  155 SINTERMEDIATE CARE  157 SUB-ACUTE CARE  177 SUB-ACUTE CARE  178 SUB-ACUTE CARE - PEDIATRIC  179 TRANS INPAT CARE(SNF BEDS)  180 CHEMICAL DEPENDENCY - DETOX  185 ALCOHOL  195 CHEMICAL DEPENDENCY - REHAB		. (2)		
DAILY HOSPITAL SERVICES		LABORATORY SERVICES	CLINIC SERVICES (3)	
UIU BIDN OOD THIENDINE CAKE PEKATCER	_	MICROBIOLOGY :.	1 DENTAL	5
015 CORONARY	వే	NECROPSY	1 DERMATOLOGY	7
020 MEDICAL	1	SEROLOGY	1 DIABETES	1
025 NEONATAL	7	SURGICAL PATHOLOGY	I DRUG ABUSE	5
030 NEUROSURGICAL	Ť	COMPUTED TOMOGRAPHICES	FAMILY THERAPY	ī
035 PEDIATRIC	î	CALLOTED TOWORKAPHA	1 GROUP THERAPY	ī
040 PULMONARY	3	MAGNETTO DESCRIPTION	1 HYPERTENSION	1
045 SURGICAL	ī	POSITRON ENTESTON TOMOCOLOUS	1 METABOLIC	1
USU DEFINITIVE OBSERVATION CARE	3	ULTRASONOGRAPHY	3 NEUROLOGY	I
USS ACUTE CARE SERVICES		X-RAY - RADIOLOGY	1 ODECTTY	1
DEC SERVICE BIRTH CTR (LICENSED BEDS)	3	DIAGNOSTIC/THERAPEUTIC SERVICES	T ODEST[]	ļ
070 MEDICAL	. 1	AUDIOLOGY	1 OPHTHALMOLOGY	1
075 NEONATAI	그	BIOFEEDBACK THERAPY	3 ORTHOPEDIC	1
050 ONCOLOGY	7	CARDIAC CATHETERIZATION	1 OTOLARYNGOLOGY	Ť
085 ORTHOPEDIC	+	CORAL I THERAPY	3 PEDIATRIC	Ť
G50 PEDIATRIC	7	ECHOCAPOTOL CON	1 PEDIATRIC SURGERY	ī
U95 PHYSICAL REHABILITATION	ĩ	ELECTROCARDTOL CO	1 PODIATRY	3
100 POST PARTUM	1	ELECTROFNCEPHALOGRAPHY	1 PSYCHIATRIC	1
105 SURGICAL	1	ELECTROMYOGRAPHY	1 RENAL	1
IU/ TRANS INPAT CARE(ACUTE BEDS)	1	,,,	1 KNEUMALIC	1
110 NEWBORN CARE SERVICES		ENDOSCOPY	I RIRAL HEALTH	٦.
120 NEWROOM NUBSERY CRE	1	GASTRO-INTESTINAL LABORATORY	3 SURGERY	\$
125 PREMATURE NURSERY CARE	7	HYPERBARIC CHAMBER SERVICES	3	-à-
130 HOSPICE CARE	2	LITHOTRIPSY	2 HOME CARE SERVICES (	
135 INPATIENT CARE UNDER CUSTODY (74TL)	ž	OCCUPATIONAL THEOLOGIC	1 HOME HEALTH AIDE SERVICES	2
140 LONG-TERM CARE	~	PHÝSTCAL THERARY	1 HOME NURSING CARE (VISITING NURSE)	2
145 BEHAVIORAL DISORDER CARE	3	PERIPHERAL VASCILLAR LARORATORY	1 HOME PHYSICAL MEDICINE CARE	2
150 DEVELOPMENTALLY DISABLED CARE	3	PULMONARY FUNCTION SERVICES	1 HOME SUCIAL SERVICES CARE	2
155 INTERMEDIATE CARE	3	RADIATION THERAPY	1 HOME HOSPICE CARE	2
160 KESIDENITAL/SELF CARE	3	RADIUM THERAPY	3 HOME I.V. THERAPY SERVICES	2
170 SKILLED MINSTAG CADE	3	RADIOACTIVE IMPLANTS	1 JAIL CARE	2
175 SUB-ACUTE CARE	3	RECREATIONAL THERAPY	I PSYCHIATRIC FOSTER HOME CARE	3
177 SUB-ACUTE CARE - PEDIATRIC	3	RESPIRATORY THERAPY SERVICES	1	
179 TRANS INPAT CARE(SNF BEDS)	3			
180 CHEMICAL DEPENDENCY - DETOX	_	SPEECH-LANGUAGE PATHOLOGY	AMBINATORY EEDICACE	
185 ALCOHOL	1	SPORTSCARE MEDICINE	 ADMIT DAY DENTILES	•
190 DRUG	1	STRESS TESTING	1 AMRIII ATORY SUBCERY SERVICES	ゴ
133 CHEMICAL DEPENDENCY - REHAB		THERAPEUTIC RADIOISOTOPE	1 COMPREHENSIVE OUTPATTENT REHAR EAC	 -
			Trittadit facilità FAC	_

CODE

1 - SERVICE IS AVAILABLE AT HOSPITAL

2 - SERVICE IS AVAILABLE THROUGH ARRANGEMENT AT ANOTHER HEALTH CARE ENTITY

3 - SERVICE NOT AVAILABLE.

4 - CLINIC SERVICES ARE COMMONLY PROVIDED IN THE EMERGENCY SUITE TO NON-EMERGENCY OUTPATIENTS BY HOSPITAL-BASED PHYSICIANS OR RESIDENTS (CLINIC SERVICE ONLY.)

LOS ANGELES COUNTY/HARBOR-UCLA MEDICAL CENTER

AEPORT PERIOD END 06/30/2005

And the state of the second

	(1)		. (2)		(3)	
200	ALCOHOL.	3	X-RAY RANTOLOGY THERROY	٦	ORCEDIATION (FUODE CEAN) CARE	2
205	DEUC	2	DEVCUTATOTE CENTERS	1	UBSERVATION (SHURT STAT) CARE	2
270	DANG	_,	LAICHTRIKIC ZEKATCEZ	_	SATELLITE AMBULATORY SURGERY CENTER	3
210	SYCHIATRIC SERVICES		CLINIC PSYCHOLOGIST SERVICES	1	SATELLITE CLINIC SERVICES	1
215	PSYCHIATRIC ACUTE - ADULT	1	CHILD CARE SERVICES	1		
220	ALCOHOL DRUG PSYCHIATRIC SERVICES PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC - ADOLESCENT AND CHILD PSYCHIATRIC INTENSIVE (ISOLATION) CR	1	ELECTROCONVULSIVE THERAPY (SHOCK)	1	OTHER SERVICES	
225	PSYCHIATRIC INTENSIVE (ISOLATION) CR	1	MILIEU THERAPY	7	DIARFITE TRAINING CLASS	7
230	PSVCHTATRIC LONG-TERM CARE	3	NTCHT CARE	5	DIFFERENCE COUNCELLING CEASS	4
225	1 STCHEMINGE EONG TENT OFFE	-	DEVELOPE THE TOTAL THE PARTY	3	DIETELIC COUNSELING	1
533			TSTCHIATRIC THERAPY	1	DRUG REACTION INFORMATION	1
240 (	PROJETKIC PEKATCES		PSYCHOPHARMACOLOGICAL THERAPY	1	FAMILY PLANNING	1
245	ABORTION SERVICES	Ŧ	SHELTERED WORKSHOP	3	GENETIC COUNSELING	1
250	COMBINED LABOR/DELIVERY BIRTHING RM	3	RENAL DIALYSIS		MEDICAL RESEARCH	ī
255	DELIVERY ROOM SERVICE	1	HEMODIALYSIS	7	PARENT TRATATAC CLASS	سباسا مواسا فهالسيا يساندا إينا لمحل تعا
260	INFERTILITY SERVICES	1	HOME DIALYSTS SUPPORT SERVICES	2	DATTENT DEDDECENTATIVE	+
265	LAROR ROOM SERVICES	7	DEDITIONES!	3	SWITCH! VELVESCHINITAE	Ť
270	HOCEDY CEDUTCES	-	CEL E-DIAL MOTO TRATUTOR	1	PUBLIC HEALTH CLASS	4
275	DUNCER! DENVICED	4	SECULOTACISTS INVINING	Ť	SOCIAL WORK SERVICES	1
2/3	DENTAL	*	ORGAN ACQUISITION	Z	TOXICOLOGY/ANTIDOTE INFORMATION	1
280	GENERAL	å	BLOOD BANK	1	VOCATIONAL SERVICES	1
285	GYNECOLOGICAL	1	EXTRACORPOREAL MEMBRANE OXYGENATION	1		
290	HEART	1	PHARMACY	1	MEDICAL EDUCATION PROGRAMS	
295	KIDNEY	1			APPROVED RESTDENCY	1
300	NEUROSURGICAL	1	EMERGENCY SERVICES		APPROVED FELLOWSHIP	1 1 3
305	OPEN HEART	1	EMERGENCY COMMUNICATION EXCITENT	1	NON ADDROVED DECEDENCY	÷
310	OPUTUAL MOLOGIC	7	EMEDICANCY RELECOPTED CEDITOR	=	MON-AFFROVED RESIDENCE	2
316	ODEAN TOANED ANT	7	ENERGENCY DECEMBER 25KATCE	4	ASSOCIATE RECORDS TECHNICIAN	ځ
373	OKGAN INANSPLANT	÷	EMERGENCY OBSERVATION SERVICES	3	DIAGNOSTIC RADIOLOGIC TECHNOLOGIST	1
320	ORTHOPEDIC	7	EMERGENCY ROOM SERVICES	1	DIETETIC INTERN PROGRAM	2
325	OTOLARYNGOL1C	Ţ	HELIPORT	1	EMERGENCY MEDICAL TECHNICIAN	2
330 -	PEDIATRIC	1	MEDICAL TRANSPORTATION	1	HOSPITAL ADMINISTRATION PROGRAM	3
335	PLASTIC	1	MOBILE CARDIAC CARE SERVICES	3	LICENSED VOCATIONAL NURSE	ž
340	PODIATRY	3	ORTHOPEDIC EMERGENCY SERVICES	7	MEDICAL TECHNOLOGIST PROCEAM	รี
345	THORACTC	1	PSYCHTATRIC FMERGENCY SERVICES	7	MEDICAL DECORDE ADMINISTRATOR	5
350	UPOLOCIC	Ŧ	PARTATEATORE DECONTANTANTON DOON	7	WEDSTAL VECOURS WRITHTSILM: OK	3
355	AMECTHECTA CEDITICES	Ŧ	TRAINIA TREATMENT E A	7	NUKSE ANESTHETIST	Ŧ
223	ANESTHESIA SERVICES	7	INAUMA IKEAIMENI E.K.	7	NURSE PRACILITIONER	7
300					NURSE MIDWIFE	1
365 F	ABORATORY SERVICES	_	CLINIC SERVICES		OCCUPATIONAL THERAPIST	2
370	ANATOMICAL PATHOLOGY	1	AIDS -	1	PHARMACY INTERN	1
375	CHEMISTRY	1	ALCOHOLISM	1	PHYSICIAN'S ASSISTANT	3
380	CLINICAL PATHOLOGY	1	ALLERGY	3	PHYSTCAL THERAPIST	รั
385	CYTOGENETICS	1	CARDIOLOGY	ĩ	DECTSTEDED NIDSE	131227
390	CYTOLOGY	ī	CHEST MEDICAL	+	NECESTA PARKATA LINE PARKA	5
305	UEUATOLOTV	7	CUTI D GTACNOCTO	4	RESPIRATORY INCRAPILS!	<
733	FIERNI WEWEI	7	CUTED ADDITIONAL DESCRIPTION OF THE PROPERTY O	Ť	SUCJAL WUKKER PRUGRAM	3
*00°	UTO I OCOMEN I TRATETI I	4	CUTTO I KENIMENI	1		
402	PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC - ADOLESCENT AND CHILD PSYCHIATRIC INTENSIVE (ISOLATION) CR PSYCHIATRIC LONG-TERM CARE  DESTETRIC SERVICES ABORTION SERVICES COMBINED LABOR/DELIVERY BIRTHING RM DELIVERY ROOM SERVICE INFERTILITY SERVICES LABOR ROOM SERVICES UBENTAL GENERAL GYNECOLOGICAL HEART KIDNEY NEUROSURGICAL OPEN HEART OPHTHALMOLOGIC ORGAN TRANSPLANT ORTHOPEDIC OTOLARYNGOLIC PLASTIC PLOTATRIC PLASTIC PLOTATRIC ANESTHESIA SERVICES ANATOMICAL PATHOLOGY CHEMISTRY CLINICAL PATHOLOGY CYTOLOGY HEMATOLOGY	7	COMMUNICABLE DISEASE	1		

CODE

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OUTPATIENTS BY HOSPITAL-BASED PHYSICIANS OR RESIDENTS (CLINIC SERVICE ONLY.)

License:

060000129

Effective:

12/12/2005

Expires:

04/30/2007 570

### State of California Licensed Capacity: Department of Health Services

In accordance with applicable provisions of the Health and Safety Code of California and its rules and regulations, the Department of Health Services hereby issues

### this sicense to

Los Angeles County Department Of Health Services

to operate and maintain the following General Acute Care Hospital

### LAC/HARBOR-UCLA MEDICAL CENTER 1000 WEST CARSON STREET

TORRANCE, CA 90509

#### Bed Classifications/Services

- 531 General Acute Care
  - 50 Perinatal Services
  - 44 Intensive Care
  - 35 Intensive Care Newborn Nursely
  - 34 Pediatric Services
  - 8 Acute Respiratory Care
  - 6 Coronary Care
  - 6 Renal Transplant
  - 5 Chronic Dialysis Stations
  - 343 Unspecified General Acute Care
- 39 Acute Psychiatric (D/P)

### Other Approved Services

Audiology

Basic Emergency

Cardiovascular Surgery.

Nuclear Medicine

Occupational Therapy

Outpatient Services

Physical Therapy

Radiation Therapy ...

Respiratory Care Services

Social Services

Speech Pathology

#### Approved Other Certifiable Parts

Prospective Payment System Psychlatric Unit LAC/HARBOR-UCLA MEDICAL CENTER 1000 WEST CARSON STREET TORRANCE, CA 90509

This LICENSE is not transferable and is granted solely upon the following conditions, limitations and comments: None

Sandra Shewry

DIRECTOR

geguden a Lince JACQUELINE A LINCER, District Manager

(AUTHORIZED REP.)

Refer Complaints regarding these facilities to: The California Department of Health Services, Licensing and Certification, Orange County District Office, 2150 Towns Centre Place, Suite 210, Anahelm, CA 92806, (714)456-0630

# County of Los Angeles Harbor-UCLA Medical Center

Torrance, CA

has been Accredited by the



## Joint Commission

on Accreditation of Healthcare Organizations

Which has surveyed this organization and found it to meet the requirements for accreditation.

2005-2008

The Joint Commission on Accreditation of Healthcare Organizations is an independent, not-for-profit, national body that oversees the safety and quality of health care and other services provided in accredited organizations. Information about accredited organizations may be provided directly to the Joint Commission at 1-800-994-6610. Information regarding accreditation and the accreditation performance of individual arrangements can be obtained through the Joint Commission? of individual organizations can be obtained through the Joint Commission's web site at www.jcaho.org.











REPORT 2

### CALIFORNIA HOSPITAL DISCLOSURE REPORT SERVICES INVENTORY

DATE PREPARED: 03/07/2006

LOS ANGELES COUNTY + USC MEDICAL CENTER

REPORT PERIOD END 06/30/2005

	ALCOHOL DRUG PSYCHIATRIC SERVICES PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC - ADOLESCENT AND CHILD PSYCHIATRIC LONG-TERM CARE  OBSTETRIC SERVICES ABORTION SERVICES COMBINED LABOR/DELIVERY BIRTHING RM DELIVERY ROOM SERVICE INFERTILITY SERVICES LABOR ROOM SERVICES UABOR ROOM SERVICES UABOR ROOM SERVICES UABOR ROOM SERVICES OPENTAL GYNECOLOGICAL HEART KIDNEY NEUROSURGICAL OPEN HEART OPHTHALMOLOGIC ORGAN TRANSPLANT ORTHOPEDIC OTOLATRYBOLIC PEDIATRIC PLASTIC PODIATRY THORACIC UROLOGIC ANESTHESIA SERVICES  LABORATORY SERVICES  LABORATORY SERVICES ANATOMICAL PATHOLOGY CHEMISTRY CLINICAL PATHOLOGY CYTOCENETICS CYTOLOGY HEMATOLOGY IMMUNOLOGY IMMUNOLOGY		(2)		(23)	
ממל	AL COLIO	à	X-PAV BANTALOGY THEPADY	1	PREEDVATION (SHORT STAY) CADE	-1
205	Dalic	ฐ์	DEACHIYERE ERRIAGES	4.	CATCLITTE AMBILLATION CUITERN CENTER	3
222	PRODUCT CERVYCEC	~*	CITAINCE SERVICES	q	DATELLIE AMBULATURT SURGERT CENTER	4
24.5	POTENDATATORE ACUTE ADMIT	٩	CLIMIC POTCHULOGIS: SERVICES	÷	PATETITIE CTIVIC PEKATTER	J
442	MONTH THE TO A MOUNT AND CUTTED	4	CALLO CARE SERVICES	7		
220	POLITICAL PROPERTY NO CUTTO	4	FLECTINGFOUNDETZIAE THEMSEA CZHOCKO	4	OTHER SERVICES	_
223	SACHTWIST THISTORY (TROUBLESS) CK	ş	MILIEU THERAPY	7	DIABETIC TRAINING CLASS	1
230	PSYCHIATRIC LUNG-TERM CARE	2	NIGHT CARE	3	DIETETIC COUNSELING	1
235			FSYCHIATRIC THERAPY	1	DRUG REACTION INFORMATION	1
240	OBSTETRIC SERVICES		PSYCHOPHARMACOLOGICAL THERAPY	1	FAMILY PLANNING	l
245	ABORTION SERVICES	1	SHELTERED WORKSHOP	3	GENETIC COUNSELING	1
250	COMBINED LABOR/DELIVERY BIRTHING RM	1	RENAL DIALYSIS		MEDICAL RESEARCH	1
255	DELIVERY ROOM SERVICE	1	HEMODIALYSIS	1	PARENT TRAINING CLASS	1
260	INFERTILITY SERVICES	1	HOME DIALYSIS SUPPORT SERVICES	1	PATIENT REPRESENTATIVE	- 3
265	LABOR ROOM SERVICES	1	PERITONEAL	1	PUBLIC HEALTH CLASS	3
270	SURGERY SERVICES		SELF-DIALYSIS TRAINING	1	SOCIAL WORK SERVICES	1
275	DENTAL	1	ORGAN ACQUISITION	1	TOXICOLOGY/ANTIDOTE INFORMATION	1
280	GENERAL	1	ELOOD BANK	ï	VOCATIONAL SERVICES	1
285	GYNECOLOGICAL	1	EXTRACORPOREAL MEMBRANE OXYGENATION	ī	A mark mark manage	
290	HEART	1	PHARMACY	ī	MEDICAL EDUCATION PROGRAMS	
295	KIDNEY	1		_	APPROVED RESIDENCY	1
300	NEUROSURGICAL	1	EMERGENCY SERVICES		APPROVED FELLOWSHIP	ī
305	OPEN HEART	1	EMERGENCY COMMUNICATION SYSTEMS	3	NON-APPROVED RESTDENCY	3
310	OPHTHALMOLOGIC	1	EMERGENCY HELTCOPTER SERVICE	7	ASSOCIATE RECORDS TECHNICIAN	ā
315	ORGAN TRANSPLANT	3	EMERGENCY ORSERVATION SERVICES	1	DIAGNOSTIC RADIOLOGIC YECHNOLOGIST	3
320	ORTHOPEDIC	1	EMERGENCY ROOM SERVICES	7	DIFTETTO INTERN PROGRAM	ī
325	OTOLARYNGOLIC	ī	HELTPORT	1	EMERGENCY MEDICAL TECHNICIAN	3
330	PEDIATRIC	ĩ	MEDICAL TRANSPORTATION	7	UNCETTAL ADMINISTRATION PROCESM	- 5
รีรีรี	PLASTIC	1	MORTLE CARDTAC CARE SERVICES	î	TOPNSED VOCATIONAL MURSE	র
340	PODTATRY	ĩ	ORTHOPPOTC EMERGENCY SERVICES	1	MEDICAL TECHNOLOGIST PROGRAM	ī
345	THORACIC	9	DEVENTATO TO EMPRICANCY CERTIFICA	7	MENTCAL RECORDS ADMINISTRATOR	3
วัรกั	URBI DCTC	7	BANTOTEOTODE DECONTANTHATTON BOOM	3	MIDCE AMECTHETTET	5
355	ANECTUFCIA CERVICES	ñ	TORINA TREATMENT E R	-	mande benefit 1231	ź
350	horizon from the second contraction of the s	-	PORCHIME INCAMINENT EINT	uš.	MINOCE MINUTES	5
355	ABORATORY SERVICES		CITAITC CENITTEE		MACHINATIONALLE TUCDADTCT	3
270	ANATOMICAL GATIOLOGY	7	Warter Strike A Trings	-9	DIADNACO TATTEDAL	- 5
3/5	CHERTETON CONTRACTOR	=	UPAS	4	LINGUICA TIAI SIGA	5
313	CUEUT 314	*	WI-COUNTY DW	2	LULTICIAN D WOOTSIAM!	3
200	CLIMICAL PATROLOGY	+	ALLERGY	1	PHYSICAL IMERAPASI	3
202	( ) I OPENE I T CO	۲	CAKULOLOGY	2	KEGIDIEKEU NUKDE	
2200	LY FOLLOW	7	CHES! MEDICAL	Ť	REDPIRATORY THERAPIST	- 3
333	HEMAIOLOGT	مله	CHILD DIAGNOSIS	1	SOCIAL WORKER PROGRAM	3
400	MIS OCOMPATIBILITY	+	CHILD TREATMENT	1	•	
405	TWWNHOFOGA	٨	COMMUNICABLE DISEASE	1		

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REPORT 2

## CALIFORNIA HOSPITAL DISCLOSURE REPORT SERVICES INVENTORY

LOS ANGELES COUNTY + USC MEDICAL CENTER

DATE PREPARED: 03/07/2006 REPORT PERIOD END 06/30/2005

	DAILY HOSPITAL SERVICES INTENSIVE CARE SERVICES BURN CORONARY MEDICAL NEUNOSURGICAL PEDIATRIC PULMONARY SURGICAL DEFINITIVE OBSERVATION CARE ACUTE CARE SERVICES ALTERNATE BIRTH CTR (LICENSED BEDS) GERIATRIC MEDICAL NEONATAL ONCOLOGY GRTHOPEDIC PEDIATRIC PHYSICAL REHABILITATION POST PARTUM SURGICAL TRANS INPAT CARE(ACUTE BEDS) NEWBORN CARE SERVICES DEVELOPMENTALLY DISABLED NURSERY CRE NEWBORN NURSERY CARE HOSPICE CARE INPATIENT CARE UNDER CUSTODY (JAIL) LONG-TERM CARE BEHAVIORAL DISORDER CARE DEVELOPMENTALLY DISABLED CARE INPATIENT CARE UNDER CUSTODY (JAIL) LONG-TERM CARE SELF CARE SKILLED NURSING CARE SKILLED NURSING CARE SKILLED NURSING CARE SKILLED NURSING CARE SUB-ACUTE CARE SUB-ACUTE CARE SUB-ACUTE CARE DRUG CHEMICAL DEPENDENCY - REHAB		(2)		(3)	
	DAILY HOSPITAL SERVICES	i.	ABORATORY SERVICES	.0	LINIC SERVICES	
005	INTENSIVE CARE SERVICES		MICROBIOLOGY	1	DENTAL	3
-010	BURN	1	NECROPSY	1	DERMATOL OCY	Ŧ
015	CORONARY	1	SEROLOGY	î	DYARETES	7
020	MEDICAL	1	SURGICAL PATHOLOGY	f	DRUG ARUSE	- 7
025	NEONATAL	1	DIAGNOSTIC IMAGING SERVICES	alle	EAMTI Y THERAPY	ำ
030	NEUROSURGICAL	1	COMPUTED TOMOGRAPHY	7	COMIS THERAPY	3
035	PEDIATRIC	ī	CYSTOSCOPY	Ť	HADEBLENZION	ร้
040	PULMONARY	1	MAGNETIC RESONANCE IMAGING	1	METAROL TC	1
045	SURGICAL	2	POSITRON EMISSION TOMOGRAPHY	5	NEUROL DEY	Ŧ
050	DEFINITIVE OBSERVATION CARE	1	ULTRASONOGRAPHY	ĩ	NEDNATAL	î
055	ACUTE CARE SERVICES		X-RAY - RADIOLOGY	Ĩ.	ORESITY	Ŧ
060	ALTERNATE BIRTH CTR (LICENSED BEDS)	3	DIAGNOSTIC/THERAPEUTIC SERVICES		DESTETRICS	Ť
065	GERIATRIC	1	AUDIOLOGY	1	OPHTHALMOLOGY	2
070	MEDICAL	1	BIOFEEDBACK THERAPY	3	ORTHOPEDIC	ï
075	HEONATAL.	1	CARDIAC CATHETERIZATION	ī.	OTOLARYNGOLOGY	ī
080	ONCOLOGY	1	COBALT THERAPY	ī	PEDIATRIC	ĩ
085	ORTHOPEDIC	1	DIAGNOSTIC RADIOISOTOPE	ī	PEDIATRIC SURGERY	Ŧ
090	PEDIATRIC	l	ECHOCARDIOLOGY	ĩ	PODIATRY	ī
095	PHYSICAL REHABILITATION	3	ELECTROCARDIOLOGY	1	PSYCHIATRIC	ī
100	POST PARTUM	1	ELECTROENCEPHALOGRAPHY	1	RENAL	ī
105	SURGICAL	1	ELECTROMYOGRAPHY	ı	RHEUMATIC	1
107	TRANS INPAT CARE(ACUTE BEDS)	3				_
110	NEWBORN CARE SERVICES	_	ENDOSCOPY	1	RURAL HEALTH	3
115	DEVELOPMENTALLY DISABLED NURSERY CRE	1	GASTRO-INTESTINAL LABORATORY	1	SURGERY	1
120	NEWBURN NURSERY CARE	1	HYPERBARIC CHAMBER SERVICES	1		
125	PREMATURE NURSERY CARE	1	LITHOTRIPSY	1	HOME CARE SERVICES	
130	HOSPICE CARE	3.	NUCLEAR MEDICINE	1	HOME HEALTH AIDE SERVICES	2
133	INPATIENT CARE UNDER CUSTODY (JAIL)	1	OCCUPATIONAL THERAPY	1	HOME NURSING CARE (VISITING NURSE)	2
140	LONG-TERM CARE		PHYSICAL THERAPY	1	HOME PHYSICAL MEDICINE CARE	2
742	BEHAVIORAL DISORDER CARE	3	PERIPHERAL VASCULAR LABORATORY	1	HOME SOCIAL SERVICES CARE	Z
770	DEVELOPMENTALLY DISABLED CARE	\$	PULMONARY FUNCTION SERVICES	1	HOME DIALYSIS TRAINING	3
153	INIEKMEDIATE CARE	2	RADIATION THERAPY	1	HOME HOSPICE CARE	3
100	KESTDENTIAL/SECH CAKE	ž	RADIUM THERAPY	2	HOME I.Y. THERAPY SERVICES	2
120	SELF CAKE	2	RADIOACTIVE IMPLANTS	1	JAIL CARE	3.
175	SKILLED MUNSING CAKE	3	KECKEATIONAL THERAPY	1	PSYCHIATRIC FOSTER HOME CARE	3
377	SUB-ACUTE CARE - MENTATRE	3	KESPIRATORY THERAPY SERVICES	1		
170	TOANC THOAT CARE - MENTALKEC	7				
180	LUMAS TULM! CHUECHLA " DELLUA	2	COCCON LANGUAGE MANAGEMENT			
100	VIEWEOUT DESERVESSES A DESOY	2	SPECUI-LANGUAGE PATHOLOGY	1	AMBULATORY SERVICES	
าลก	いりに に に に と と と と と と と と と と と と と と と と	3	STOWIS CARE MEDICINE	1	ADULT DAY HEALTH CARE CENTER	3
707	CUENTON DEDENDENCY - NEURO	÷.	DIAMETER CALLES	1	AMBULATURY SUNGERY SERVICES	7
123	FUELTCAT ACLEIANDING _ MCUMD		INCHARCALLE MADIOISOLOBE	1	COMPREHENSIVE OUTPATIENT REHAB FAC	3

CODE

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I laense: Effective: Expires:

060000110 04/01/2007 03/31/2008 1022

State of California Ucensed Capacity:

Department of Health Services

In accordance with applicable provisions of the Health and Safety Code of California and its rules and regulations, the Department of Health Services hereby issues

### this License to

Los Angeles County Department Of Health Services

to operate and maintain the following General Acute Care Hospital

FUSC MEDICAL CENTE 1200 NORTH STATE STREET LÖS ANGELES, CA 90033 Offict Approved Bed Classifications/Services 898 General Acute Care Gardiova Sudar 74 Pediatric Services propredensive Emerciacy Medical Se 70 Intensive Care 40 Interside Care Newborn Mil 38 Perinatel Services 27 Bum 16. Company Care 633 Unspecified General 124 Acute Esymplatic (DIP) Approved Other Ceruffable.P Prospective Payment System - Psychiatric Unit LAC+USC MEDICAL CENTER 12021 SWILMING TON AVEN LOS ANGELES, CA 90658 Prospective Parment System 3PS LAC+USC MEDICAL GENTE 1200 NORTH STATEISTE LOS ANGELES, CA. 900

This LICENSE is not transferable and is granted solely upon the following conditions, limitations and commants: None

Sandra Shewry

DIRECTOR

JACQUELINE A. LINCER, District Marrager

(AUTHORIZED REP.)

Refer Complaints regarding these facilities to: The Celifornia Department of Health Services, Licensing and Certification, Orange County District Office, 2150 Towne Centre Place, Suite 210, Anaheim, CA 92806, (714)456-0630

POST IN A PROMINENT PLACE

# Los Angeles County University of Southern CA Medical Center

Los Angeles, CA

has been Accredited by the



## Joint Commission

on Accreditation of Healthcare Organizations

Which has surveyed this organization and found it to meet the requirements for accreditation.

2005-2008

Pred L Prown
Chairman of the Board of Commissioners

The Joint Commission on Accreditation of Healthcare Organizations is an independent, not for profit, national body that oversees the safety and quality of health care and other services provided in accredited organizations. Information about accredited organizations may be provided directly to the Joint Commission at 1-800-994-6610. Information regarding accreditation and the accreditation performance of individual organizations can be obtained through the Joint Commission's web site at www.jcaho.org.











REPORT 2

# CALIFORNIA HOSPITAL DISCLOSURE REPORT SERVICES INVENTORY

MARTIN LUTHER KING JR./DREW MEDICAL CENTER

DATE PREPARED: 01/13/2006 REPORT PERIOD END 06/30/2005

(1)	3 X-RAY RADIOLOGY THERAPY 3 PSYCHIATRIC SERVICES CLINIC PSYCHOLOGIST SERVICES 1 CHILD CARE SERVICES 2 ELECTROCONVULSIVE THERAPY (SHOCK)	(3)	
200 ALCOHOL	3 X-RAY RADIOLOGY THERAPY	2 ORSEDVATION (SUDDI STAV) CARE	2
20 DRUG	3 PSYCHIATRIC SERVICES	EATELLITE AUDIN ATORY CURCERY CONTRA	3
2 YCHTATRIC SERVICES	CLINIC PSYCHOLOGIST SERVICES	2 CATELLITE CLINIC CENTER	3
21 PSYCHIATRIC ACUTE - ADULT	CUTIO CARE CENTROPE	T SWIELTTIE CLIMIC SEKATCES	2
220 PSYCHIATRIC - ADOLESCENT AND CHILD	T CUTED CAKE SEKATCES	2	
735 DEVOLUTATION TAITEMETY (TEOLATION) OF	2 ELECTROCONVULSIVE THERAPY (SHOCK)	3 OTHER SERVICES	
225 PSTCHIAIRIC INTENSIVE (ISOLATION) CK	I MILIEU THERAPY	1 DIABETIC TRAINING CLASS	1
230 PSYCHIATRIC LONG-TERM CARE	3 NIGHT CARE	3 DIETETIC COUNSELING	1
235	PSYCHIATRIC THERAPY	1 DRUG REACTION INFORMATION	3
240 OBSTETRIC SERVICES	PSYCHOPHARMACOLOGICAL THERAPY	1 FAMILY PLANNING	1
245 ABORTION SERVICES	1 SHELTERED WORKSHOP	3 GENETIC COUNSELING	1
250 COMBINED LABOR/DELIVERY BIRTHING RM	1 RENAL DIALYSIS	MEDICAL RESEARCH	7
255 DELIVERY ROOM SERVICE	1 HEMODIALYSIS	1 PARENT TRATITUE CLASS	ī
260 INFERTILITY SERVICES	1 HOME DIALYSTS SUPPORT SERVICES	3 PATTENT DEDDECENTATIVE	î
265 LABOR ROOM SERVICES	1 PERTTONEAL	1 DIRECT DEALTH CLACE	3
270 SURGERY SERVICES	SELE-DIALVETE TRATATAC	1 COCIAL MODE CERMICEE	1131121131
775 DENTAL	1 OPCAN ACCUTETATION	T DOCTAL WORK SERVICES	Ť
280 CENERAL	1 BLUOU BYNN	Z TOXICOLOGY/ANTIDOTE INFORMATION	ī
295 CARCOLOGICAL	1 EVTRACORDODENI MEMBRANE CONCENTRAL	I VUCATIONAL SERVICES	£
200 UEART	2 BUARWACK MEMBRANE UKTGENALIUN	3	
200 HEART	3 PHARMACT	1 MEDICAL EDUCATION PROGRAMS	_
200 MENDOCHDOTON	1 EMERCENCY CERVICES	APPROVED RESIDENCY	1
300 NEUROSURGICAL	I EMERGENCY SERVICES	APPROVED FELLOWSHIP	1
303 OPEN REAKI	5 EMERGENCY COMMUNICATION SYSTEMS	1 NON-APPROVED RESIDENCY	1
310 OPHINALMOLOGIC	EMERGENCY HELICOPTER SERVICE	1 ASSOCIATE RECORDS TECHNICIAN	1
315 ORGAN TRANSPLANT	3 EMERGENCY OBSERVATION SERVICES	1 DIAGNOSTIC RADIOLOGIC TECHNOLOGIST	1
350 OKTHOPEDIC	I EMERGENCY ROOM SERVICES	1 DIETETIC INTERN PROGRAM	3
325 OTOLARYNGOLIC	1 HELIPORT	1 EMERGENCY MEDICAL TECHNICIAN	3
330 PEDIATRIC	I MEDICAL TRANSPORTATION	1 HOSPITAL ADMINISTRATION PROGRAM	1
335 PLASTIC	i MOBILE CARDIAC CARE SERVICES	3 LICENSED VOCATIONAL NURSE	1
340 PODIATRY	1 ORTHOPEDIC EMERGENCY SERVICES	1 MEDICAL TECHNOLOGIST PROGRAM	3
345 THORACIC	1 PSYCHIATRIC EMERGENCY SERVICES	1 MEDICAL RECORDS ADMINISTRATOR	3
350 UROLOGIC	1 RADIOISOTOPE DECONTAMINATION ROOM	1 NURSE ANESTHETIST	1
355 ANESTHESIA SERVICES	1 TRAUMA TREATMENT E.R.	3 NURSE PRACTITIONER	1
360		NURSE MIDWIFE	1
365 LABORATORY SERVICES	CLINIC SERVICES	OCCUPATIONAL THERAPIST	3
370 ANATOMICAL PATHOLOGY	1 AIDS	1 PHARMACY INTERN	1
375 CHEMISTRY	1 ALCOHOLISM	3 PHYSICIAN'S ASSISTANT	1
380 CLINICAL PATHOLOGY	1 ALLERGY	1 PHYSICAL THERAPIST	HMHMHHHHH
385 CYTOGENETICS	2 CARDIOLOGY	1 REGISTERED NURSE	3
390 CYTOLOGY	2 CHEST MEDICAL	1 RESPIRATORY THERAPIST	ī
395 HEMATOLOGY	1 CHILD DIAGNOSIS	1 SOCIAL WORKER PROGRAM	ī
400 HISTOCOMPATIBILITY	2 CHILD TREATMENT	1	-
405 TMMINOLOGY	1 COMMUNICARIE DISEASE	ī	
PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC INTENSIVE (ISOLATION) CR PSYCHIATRIC INTENSIVE (ISOLATION) CR PSYCHIATRIC LONG-TERM CARE  235 PSYCHIATRIC LONG-TERM CARE 245 ABORTION SERVICES 240 COMBINED LABOR/DELIVERY BIRTHING RM 255 DELIVERY ROOM SERVICE 260 INFERTILITY SERVICES 270 SURGERY SERVICES 275 DENTAL 280 GENERAL 285 GYNECOLOGICAL 290 HEART 295 KIDNEY 300 NEUROSURGICAL 305 OPEN HEART 310 OPHTHALMOLOGIC 315 ORGAN TRANSPLANT 320 ORTHOPEDIC 330 PEDIATRIC 330 PEDIATRIC 340 PODIATRY 345 THORACIC 350 INFOLORIOR 365 LABORATORY SERVICES 370 ANATOMICAL PATHOLOGY 375 CHEMISTRY 380 CLINICAL PATHOLOGY 395 HEMATOLOGY 400 HISTOCOMPATIBILITY 405 IMMUNOLOGY		~	

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REPORT 2

CALIFORNIA HOSPITAL DISCLOSURE REPORT SERVICES INVENTORY

DATE PREPARED: 01/13/2006

MARTIN LUTHER KING JR./DREW MEDICAL CENTER

REPORT PERIOD END 06/30/2005

DAILY HOSPITAL SERVICES  OF STREET CARE SERVICES  OF BURN  OLD MEDICAL  O25 NEONATAL  O30 NEUROSURGICAL  O35 PEDIATRIC  O40 PULMONARY  O45 SURGICAL  O50 DEFINITIVE OBSERVATION CARE  O55 ACUTE CARE SERVICES  O60 ALTERNATE BIRTH CTR (LICENSED BEDS)  O65 GERIATRIC  O70 MEDICAL  O75 NEONATAL  O80 ONCOLOGY  O85 ORTHOPEDIC  O90 PEDIATRIC  O90 PEDIATRIC  O91 PHYSICAL REHABILITATION  IO0 POST PARTUM  IOS SURGICAL  IOT TRANS INPAT CARE (ACUTE BEDS)  IIO NEWBORN CARE SERVICES  IIO NEWBORN FARTUM  IOS DEVELOPMENTALLY DISABLED NURSERY CRE  IOS DEVELOPMENTALLY DISABLED NURSERY CRE  IOS DEVELOPMENTALLY DISABLED NURSERY CRE  IOS DEVELOPMENTALLY DISABLED CARE  INPATIENT CARE UNDER CUSTODY (JAIL)  IOOGTERM CARE  IAS BEHAVIORAL DISORDER CARE  IOS DEVELOPMENTALLY DISABLED CARE  INTERNEDIATE CARE  INT		(2)		(3)	
DAIL! NOSTING SERVICES	I.	ABUKATORY SERVICES		CLINIC SERVICES	
OF TENSIVE CARE SERVICES	~	MICROBIOLOGY	1	DENTAL	- 1
BURN	- 2	NECROPSY	ī	DEBMATOLOGY	Ť
CORUNARY	1	SEROLOGY	ī	DTARFTEC	1
UZU MEDICAL	1	SURGICAL PATHOLOGY	ī	DDIIC VBIICE	Ī
UZS NEONATAL	1	DIAGNOSTIC IMAGING SERVICES	-	PANTIN TIPE A TO	3
030 NEUROSURGICAL	1	COMPUTED TOMOGRAPHY	4	CAMILY INCRAPY	1
035 PEDIATRIC	1	CYSTOSCOPY	+	GROUP THERAPY	1
040 PULMONARY	1	MAGNETTC RESONANCE THACTHE		HYPERIENSION	1
045 SURGICAL	1	POSTTRON ENTECTON TOMOCOLOUNG	Ť	METABOLIC	1
050 DEFINITIVE OBSERVATION CARE	- 2	III TOAFONOCOADUN		NEUROLOGY	1
055 ACUTE CARE SERVICES	,	V DAY DARROWS	1	NEONATAL	1
060 ALTERNATE RIPTH CTR (LICENSED BEDS)	2	A-MAY - RADIOLOGY	1	OBESITY	1
DAS GERTATRIC	3	DIAGNUSTIC/ THERAPEUTIC SERVICES		OBSTETRICS	ī
070 MEDICAL	7	WODIOCOGY	1	OPHTHALMOLOGY	ī
075 NEONATAL	4	SIUFEEDBACK THERAPY	3	ORTHOPEDIC	7
000 ONCOLOGY	7	CARDIAC CATHETERIZATION	1	OTOLARYNGOLOGY	1
ORE ORTHODOTE	Ŧ	COBALT THERAPY	2	PEDIATRIC	1
000 OKIHOPEDIC	1	DIAGNOSTIC RADIOISOTOPE	1	PEDIATRIC SURGERY	1
090 PEDIATRIC	1	ECHOCARDIOLOGY	ĩ	PODTATRY	7
095 PHYSICAL REHABILITATION	2	ELECTROCARDIOLOGY	1	PSYCHTATRIC	2
100 POST PARTUM	1	ELECTROENCEPHALOGRAPHY	ī	RENAL	- Z
105 SURGICAL	1	ELECTROMYOGRAPHY	î	RHFINATTC	4
10/ TRANS INPAT CARE(ACUTE BEDS)	3		_	10120194126	7
110 NEWBORN CARE SERVICES		ENDOSCOPY	3	DIIDAI MEALTH	2
115 DEVELOPMENTALLY DISABLED NURSERY CRE	3	GASTRO-INTESTINAL LABORATORY	ī	SUBCERV	3
120 NEWBORN NURSERY CARE	1	HYPERBARIC CHAMBER SERVICES	ริ	JUNGEN !	7
125 PREMATURE NURSERY CARE	1	LITHOTRIPSY	5	MOME CADE CERVITEE	
130 HOSPICE CARE	3	NUCLEAR MEDICINE	Ť	HOME HEATTH APPENDE	_
135 INPATIENT CARE UNDER CUSTODY (JAIL)	3	OCCUPATIONAL THERAPY	1	HOME MURETNE CARE (METERS	್ತ ಕ
140 LONG-TERM CARE		PHYSICAL THERAPY	4	HOME NURSING CARE (VISITING NURSE)	2
145 BEHAVIORAL DISORDER CARE	3	PERTPHERAL VASCILLAR LARORATORY	+	HOME PHYSICAL MEDICINE CARE	3
150 DEVELOPMENTALLY DISABLED CARE	র	PHI MONARY CHACTTON CEDITORS	4	HOME SUCIAL SERVICES CARE	3
155 INTERMEDIATE CARE	ৰ	PARTATTON TUEDABLE	Ť	HOME DIALYSIS TRAINING	3
160 RESTDENTIAL /SELE CARE	รั	BADTIM THERAPY	۷.	HOME HOSPICE CARE	3
165 SELE CARE	รี	PARTOACTIVE TAIRS AATTO	1	HOME I.V. THERAPY SERVICES	3
170 SYTILED MIDSTNG CADE	5	PECDEATTONAL THE LANGS	1	JAIL CARE	3
175 SUB-ACUTE CARE	3	RECREATIONAL THERAPY	1	PSYCHIATRIC FOSTER HOME CARE	3
177 SUB-ACUTE CARE - BERTATOTE	3	RESPIRATORY THERAPY SERVICES	1		
170 TOANE THOAT CARE T PEUTAINIC	3				
100 CHENTCAL DESCRIPTION DETOY	3				
185 ALCOHOL	-	SPEECH-LANGUAGE PATHOLOGY	1	AMBULATORY SERVICES	
103 ALCOHOL	3	SPORTSCARE MEDICINE	3	ADULT DAY HEALTH CARE CENTER	3
130 DKUG	3	STRESS TESTING	1	AMBULATORY SURGERY SERVICES	ĩ
193 CHEMICAL DEPENDENCY - REHAB		THERAPEUTIC RADIOISOTOPE	1	COMPREHENSIVE OUTPATIENT REHAR FAC	7
				The second secon	-

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### SCHEDULE A

License:

060000132

537

Effective:

08/01/2006 07/31/2007

State of California Expires:

Licensed Capacity: Department of Health Services

In accordance with applicable provisions of the Health and Safety Code of California and its rules and regulations, the Department of Health Services hereby issues

# this License to

# Los Angeles County Department Of Health Services

to operate and maintain the following General Acute Care Hospital

# LAC/MARTIN LUTHER KING, JR./DREW MEDICAL CTR

12021 S. WILMINGTON AVE. LOS ANGELES, CA 90059

Bod Classifications/Services

451 General Acute Care

90 Perinatal Services

54 Pediatric Services 53 Intensive Care

43 Intensive Care Newborn Nursery

6 Coronary Care

215 Unspecified General Acute Care

Other Approved Services

Audiology

Basic Emergency

Cardiac Catheterization Laboratory Services

Dental Services Nuclear Medicine

Occupational Therapy

**Outpatient Services** Physical Therapy

Respiratory Care Services

Social Services Speech Pathology

Approved Other Certifiable Parts

Prospective Payment System - Psychiatric Unit

LAC/MARTIN LUTHER KING, JR / DREW MEDICAL CTR

12021 S. WILMINGTON AVE. LOS ANGELES, CA 90059

> LACIMARTIN L. KING JR./DREW MED, CTR. DIP APH 12021 S. WILMINGTON AVENUE LOS ANGELES, CA 90059

Bed Classifications/Services 76 Acute Psychiatric

This LICENSE is not transferable and is granted solely upon the following conditions, limitations and comments:

Sandra Shevry

DIRECTOR

Jacqueline A. Lincer

(AUTHORIZED REP.)

Refer Complaints regarding these facilities to: The California Department of Health Services, Licensing and Certification, Drange County District Office, 2150 Towne Centre Place, Suita 210, Anaheim, CA 92806, (714)456-0530

POST IN A PROMINENT PLACE

REPORT 2

# SCHEDULE A CALIFORNIA HOSPITAL DISCLOSURE REPORT SERVICES INVENTORY

DATE PREPARED: 03/03/2006

LOS ANGELES COUNTY OLIVE VIEW-UCLA MEDICAL CENTER

REPORT PERIOD END 06/30/2005

(1) DAILY HOSPITAL SERVICES	LARORATORY SERVICES	(3)	
DAILY HOSPITAL SERVICES  005 INTENSIVE CARE SERVICES  010 BURN  015 CORONARY  020 MEDICAL  025 NEONATAL  030 NEUROSURGICAL  035 PEDIATRIC  040 PULMONARY  045 SURGICAL  050 DEFINITIVE OBSERVATION CARE  055 ACUTE CARE SERVICES  060 ALTERNATE BIRTH CTR (LICENSED BEDS)  065 GERIATRIC  070 MEDICAL  075 NEONATAL  080 ONCOLOGY  085 ORTHOPEDIC  090 PEDIATRIC  090 PEDIATRIC  090 PEDIATRIC  091 PEDIATRIC  095 PHYSICAL REHABILITATION  100 POST PARTUM  105 SURGICAL  107 TRANS IMPAT CARE (ACUTE BEDS)  110 NEWBORN CARE SERVICES  115 DEVELOPMENTALLY DISABLED NURSERY CRE	MICROBIOLOGY  NECROPSY  SEROLOGY  DIAGNOSTIC IMAGING SERVICES  COMPUTED TOMOGRAPHY  CYSTOSCOPY  MAGNETIC RESONANCE IMAGING POSITRON EMISSION TOMOGRAPHY  ULTRASONOGRAPHY X-RAY - RADIOLOGY  DIAGNOSTIC/THERAPEUTIC SERVICES  AUDIOLOGY BIOFEEDBACK THERAPY CARDIAC CATHETERIZATION COBALT THERAPY DIAGNOSTIC RADIOISOTOPE ECHOCARDIOLOGY ELECTROCARDIOLOGY ELECTROCHOCAPHY ELECTROMYOGRAPHY ELECTROMYOGRAPHY ELECTROMYOGRAPHY ELECTROMYOGRAPHY	CLINIC SERVICES  1 DENTAL  1 DERMATOLOGY  1 DIABETES  1 DRUG ABUSE FAMILY THERAPY  1 GROUP THERAPY  1 HYPERTENSION  1 METABOLIC  1 NEUROLOGY  1 NEONATAL  1 OBESITY OBSTETRICS  1 OPHTHALMOLOGY  3 ORTHOPEDIC  1 OTOLARYNGOLOGY  3 PEDIATRIC  1 PEDIATRIC SURGERY 1 PODIATRY 1 PSYCHIATRIC 1 RENAL 1 REFUMATIC	111211112
110 NEWBORN CARE SERVICES 115 DEVELOPMENTALLY DISABLED NURSERY CRE 120 NEWBORN NURSERY CARE	ENDOSCOPY  GASTRO-INTESTINAL LABORATORY  HYPERBARIC CHAMBER SERVICES	1 RURAL HEALTH 1 SURGERY	3
125 PREMATURE NURSERY CARE 130 HOSPICE CARE 135 INPATIENT CARE UNDER CUSTODY (JAIL) 140 LONG-TERM CARE 145 BEHAVIORAL DISORDER CARE 150 DEVELOPMENTALLY DISABLED CARE 155 INTERMEDIATE CARE 160 RESIDENTIAL/SELF CARE 165 SELF CARE 170 SKILLED NURSING CARE 175 SUB-ACUTE CARE 177 SUB-ACUTE CARE 177 TRANS INPAT CARE(SNF BEDS)	1 LITHOTRIPSY NUCLEAR MEDICINE OCCUPATIONAL THERAPY PHYSICAL THERAPY PERIPHERAL VASCULAR LABORATORY PULMONARY FUNCTION SERVICES RADIATION THERAPY RADIOM THERAPY RADIOACTIVE IMPLANTS RECREATIONAL THERAPY RESPIRATORY THERAPY SERVICES	RENAL RHEUMATIC  RURAL HEALTH SURGERY  HOME CARE SERVICES HOME CARE SERVICES HOME HEALTH AIDE SERVICES HOME HEALTH AIDE SERVICES HOME HEALTH AIDE SERVICES HOME SOCIAL SERVICES CARE HOME SOCIAL SERVICES CARE HOME DIALYSIS TRAINING HOME HOSPICE CARE HOME I.V. THERAPY SERVICES JAIL CARE PSYCHIATRIC FOSTER HOME CARE  AMBULATORY SERVICES ADULT DAY HEALTH CARE CENTER AMBULATORY SURGERY SERVICES COMPREHENSIVE OUTPATIENT REHAB FAC	NNMMMNNMM
180 CHEMICAL DEPENDENCY - DETOX 185 ALCOHOL 190 DRUG 195 CHEMICAL DEPENDENCY - REHAB	SPEECH-LANGUAGE PATHOLOGY  SPORTSCARE MEDICINE  STRESS TESTING THERAPEUTIC RADIOISOTOPE	1 AMBULATORY SERVICES 3 ADULT DAY HEALTH CARE CENTER 1 AMBULATORY SURGERY SERVICES 2 COMPREHENSIVE OUTPATIENT REHAB FAC	3 1 3

CODE
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# SCHEDULE A

REPORT 2

CALIFORNIA HOSPITAL DISCLOSURE REPORT SERVICES INVENTORY

LOS ANGELES COUNTY OLIVE VIEW-UCLA MEDICAL CENTER

DATE PREPARED: 03/03/2006 REPORT PERIOD END 06/30/2005

	(1) ALCOHOL DRUG PSYCHIATRIC SERVICES PSYCHIATRIC ACUTE - ADULT PSYCHIATRIC AITENSIVE (ISOLATION) CR PSYCHIATRIC LONG-TERM CARE  OBSTETRIC SERVICES ABORTION SERVICES COMBINED LABOR/DELIVERY BIRTHING RM DELIVERY ROOM SERVICE INFERTILITY SERVICES LABOR ROOM SERVICES SURGERY SERVICES DENTAL GENERAL GYNECOLOGICAL HEART XIDNEY NEUROSURGICAL OPEN HEART OPHTHALMOLOGIC ORGAN TRANSPLANT ORTHOPEDIC OTOLARYNGOLIC PLASTIC PODIATRIC PLASTIC PODIATRY THORACIC UROLOGIC ANESTHESIA SERVICES  LABORATORY SERVICES		(2)		(3)	
200	ALCOHOL	3	X-RAY RADIOLOGY THERAPY	1	OBSERVATION (SHORT STAY) CARE	1
205	DRUG	3	PSYCHIATRIC SERVICES		SATELLITE AMBULATORY SURGERY CENTER	3
210	PSYCHIATRIC SERVICES	7	CLINIC PSYCHOLOGIST SERVICES	1	SATELLITE CLINIC SERVICES	3
220	PSYCHIAIRIC - ADDIESCENT AND CHILD	1	ELECTROCOMAN STATE THERAPY (SHOCK)	4		
225	PSYCHIATRIC INTENSIVE (ISOLATION) CR	i	MILITELL THEDARY	2	DIMER SERVICES	-
230	PSYCHTATRIC LONG-TERM CARE	3	NTCHT CAPE	2	DIADETIC TRAINING CLASS	1
235		-	PSYCHIATRIC THERAPY	ī	DRIG PEACTION THEODMATTON	÷
240	OBSTETRIC SERVICES		PSYCHOPHARMACOLOGICAL THERAPY	ī	FAMTI Y PI ANNTHE	5
245	ABORTION SERVICES	2	SHELTERED WORKSHOP	3	GENETIC COUNSELING	5
250	COMBINED LABOR/DELIVERY BIRTHING RM	1	RENAL DIALYSIS		MEDICAL RESEARCH	ž
255	DELIVERY ROOM SERVICE	1	HEMODIALYSIS	2	PARENT TRAINING CLASS	3
260	INFERTILITY SERVICES	1	HOME DIALYSIS SUPPORT SERVICES	2	PATIENT REPRESENTATIVE	3
203	LABOR ROOM SERVICES	7	PERITONEAL	2	PUBLIC HEALTH CLASS	3
275	DENITAL SURGERI SERVICES	2	SELF-DIALYSIS IKAINING	크	SOCIAL WORK SERVICES	1
280	GENERAL	í	BLOOD BANK	3	TOXICULOGY/ANTIDOTE INFORMATION	1
285	GYNECOLOGICAL	ī	EXTRACORPOREAL MEMBRANE OXYGENATION	3	VOCATIONAL SERVICES	3
290	HEART	2	PHARMACY	ĩ	MEDICAL EDUCATION PROGRAMS	
295	KIDNEY	2			APPROVED RESIDENCY	1
500	NEUROSURGICAL	2	EMERGENCY SERVICES		APPROVED FELLOWSHIP	1
303	OPEN HEART	4	EMERGENCY COMMUNICATION SYSTEMS	1	NON-APPROVED RESIDENCY	3
312	OPTIHALMULUGIC	2	EMERGENCY HELICOPTER SERVICE	2	ASSOCIATE RECORDS TECHNICIAN	3
320	ORTHOPEDIC	5	EMERGENCY DOOM CEDVICES	+	DIAGNOSTIC RADIOLOGIC TECHNOLOGIST	1
325	OTOLARYNGOLIC	ĩ	HELIPORT	†	PIETETIC INTERN PROGRAM	Ŧ
330	PEDIATRIC	1	MEDICAL TRANSPORTATION	2	HOSPITAL ADMINISTRATION PROGRAM	7
335	PLASTIC	1	MOBILE CARDIAC CARE SERVICES	2	LICENSED VOCATIONAL NURSE	2
340	PODIATRY	1	ORTHOPEDIC EMERGENCY SERVICES	2	MEDICAL TECHNOLOGIST PROGRAM	3
345	THORACIC	1	PSYCHIATRIC EMERGENCY SERVICES	1	MEDICAL RECORDS ADMINISTRATOR	3
330	OKOLOGIC	7	KADIUISOTOPE DECONTAMINATION ROOM	1	NURSE ANESTHETIST	1
360	ANESTRESTA SERVICES	<u>.</u>	TRAUMA TREATMENT E.R.	T	NURSE PRACTITIONER	3
365	LABORATORY SERVICES		CLINIC SERVICES		OCCUPATIONAL THERAPICT	HHMHNMMHMMMMM
370	ANATOMICAL PATHOLOGY	1	AIDS	1	PHARMACY INTERN	3
375	CHEMISTRY	1	ALCOHOLISM	3	PHYSICIAN'S ASSISTANT	- 3
380	CLINICAL PATHOLOGY	ī	ALLERGY	1	PHYSICAL THERAPIST	3
385	CYTOGENETICS	7	CARDIOLOGY	1	REGISTERED NURSE	1
390	LY TOLOGY	1	CHES! MEDICAL	1	RESPIRATORY THERAPIST	3
400	HTSTOCOMPATTRT! TTY	Ť	CHILD DIAGNOSIS	1	SUCTAL WUKKEK PKUGRAM	3
405	THORACIC UROLOGIC ANESTHESIA SERVICES  LABORATORY SERVICES ANATOMICAL PATHOLOGY CHEMISTRY CLINICAL PATHOLOGY CYTOGENETICS CYTOGENETICS CYTOLOGY HEMATOLOGY HISTOCOMPATIBILITY IMMUNOLOGY	ī	COMMUNICABLE DISEASE	i		
	1 0 00 00 00 00 00 00 00 00 00 00 00 00			-		

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# SCHEDULE A

060000133 05/08/2006

State of California Department of Health Services

Expires: Liconsed Capacity: 05/07/2007

In accordance with applicable provisions of the Health and Safety Code of California and its rules and regulations, the Department of Health Services hereby issues

this License to

Los Angeles County Department Of Health Services

Gare Hospital

ES COUNTY OLIVE VIEW-UCI

1444 DLIVE VIEW DEIVE SYLMAR, CA 91342

Other Approved

Bed Classifications/S

General Anute Care 42/Intensive Care

Pédianic Sérvice

4 Intensive Care NewBorn Morse

10 Unappolited DeHetal Youte Care

Approved Quina Certifiable Par

Prospective Payment System - Psychiatric Unit

COUNT

This LICENSE is not transferable and is granted solely upon the following conditions, limitations and comments: None

Sandra Shewry

DIRECTOR

Refer Complaints regarding these facilities to: The California Department of Health Services, Licensing and Certification, Orange County District Office, 2150 Towne Centre Place, Suite 210, Anaheim, CA 92806, (714)456-0630

# Olive View UCLA Medical Center: & Efealith Centers Sylmari @A has been Accreated by the expension of Healthcare Organization and Accreditation of Healthcare Accessing the Accreditation of Healthcare Organization and Accreditation of Healthcare Accred

### SCHEDULE A

REPORT 2

# CALIFORNIA HOSPITAL DISCLOSURE REPORT

SERVICES INVENTORY

DATE PREPARED: 01/05/2001 RANCHO LOS AMIGOS NATIONAL REHABILITATION CENTER REPORT PERIOD END 06/30/2000 (1) DAILY HOSPITAL SERVICES (3) LABORATORY SERVICES -005 INTENSIVE CARE SERVICES CLINIC SERVICES " MICROSIOLOGY DID BURN 1 DENTAL 6 WECROPSY ٩ 015 DECHARY 1 DERMATOLOGY 2 SEROLOGY 020 MED I CAL 1 DIABETES 1 SURGICAL PATHOLOGY 025 MEDWATAL 1 DRUG ARUSE 6 DIAGNOSTIC IMAGING SERVICES 030 MEUROSURGICAL FAMILY THERAPY 6 COMPUTED TOHOGRAPHY 2 035 PEDIATRIC 1 CROUP THERAPY 6 CYSTOSCOPY 2 DAD PULHONARY 1 KYPERTENSION 2 MAGNETIC RESONANCE IMAGING 9 045 SURGICAL 1 KETABOLIC 1 POSITRON ENISSION TOMOGRAPHY 2 050 DEFINITIVE DESERVATION CARE 6 NEUROLOGY 1 ULTRASONOGRAPHY D55 ACUTE CARE SERVICES 1 NEDWATAL X-RAY - RADIOLOGY 060 ALTERNATE BIRTH CTR (LICENSED BEDS) 6 DIAGNOSTIC/THERAPEUTIC SERVICES 6 1 DEESITY DESTETRICS 1 ALDIDLOGY 070 MEDICAL 1 OPHTHALMOLOGY 1 BIDFEEDBACK THERAPY .075 NEDWATAL 2 DRINOPEDIC 6 CARDIAC CATHETERIZATION DED ONCOLOGY 6 DTOLARYNGOLDGY 6 COBALT THERAPY DES DETHOPEDIC 6 PEDIATRIC 1 DIAGNOSTIC RADIDISOTOPE 9 non PEDIATRIC 1 PEDIATRIC SURGERY 1 ECHOCARDIOLOGY 095 PHYSICAL REHABILITATION 2 PODIATRY 1 ELECTROCARDIOLOGY 100 POST PARTLE 1 PSYCHIATRIC 6 ELECTROENCEPHALOGRAPHY 9 105 SURGICAL 1 RENAL 1 ELECTROMYOGRAPHY 2 107 TRANS IMPAT CARE(ACUTE BEDS) 1 RHELMATIC 1 NEWBORN CARE SERVICES ENDOSCOPY DEVELOPMENTALLY DISABLED MURSERY CRE 6 GASTRO-INTESTIMAL LABORATORY 1 RURAL HEALTH á 120 NEWBORN NURSERY CARE 1 SURGERY 6 HYPERBARIC CHAMBER SERVICES 125 PREMATURE MURSERY CARE 6 6 LITHOTRIPSY 130 HOSPICE CARE 6 HOME CARE SERVICES 6 NUCLEAR MEDICINE IMPATIENT CARE UNDER CUSTODY (JAIL) 6 OCCUPATIONAL THERAPY 1 HOME HEALTH AIDE SERVICES 140 LONG-TERM CARE 1 HOME NURSING CARE (VISITING NURSE) PHYSICAL THERAPY 145 BEHAVIORAL DISORDER CARE 1 HOME PHYSICAL MEDICINE CARE 6 PERIPHERAL VASCULAR LABORATORY 150 DEVELOPMENTALLY DISABLED CARE 1 HOME SOCIAL SERVICES CARE 6 PULMONARY FUNCTION SERVICES 155 INTERMEDIATE CARE 6 1 HOME DIALYSIS TRAINING 6 RADIATION THERAPY . 160 RESIDENTIAL/SELF CARE 6 HOME HOSPICE CARE 6 RADILM THERAPY 165 SELF CARE 6 HOME I.V. THERAPY SERVICES 6 RADIOACTIVE IMPLANTS 170 SKILLED NURSING CARE 6 JAIL CARE 6 RECREATIONAL THERAPY 175 SUB-ACUTE CARE 1 PSYCHIATRIC FOSTER HOME CARE 6 RESPIRATORY THERAPY SERVICES 177 SUB-ACUTE CARE - PEDIATRIC 9 170 TRANS IMPAT CARE(SNF BEDS) 180 CHEMICAL DEPENDENCY - DETCK SPEECH-LANGUAGE PATHOLOGY 185 ALEDHOL 1 AMBULATORY SERVICES 6 SPORTSCARE NEDICINE 190 DRUG 6 ADULT DAY HEALTH CARE CENTER 6 STRESS TESTING 195 CHENICAL DEPENDENCY - REHAB 2 AMBULATORY SURGERY SERVICES THERAPEUTIC RADIOISCITOPE 6 COMPREHENSIVE OUTPATIENT REHAB FAC 1 CODE 1 - SEPARATELY ORGANIZED, STAFFED, AND EDUIPPED UNIT OF HOSPITAL. 2 - SERVICE MAINTAINED IN HOSPITAL. 3 - SERVICE CONTRACTED BUT MOSPITAL BASED. 4 - SERVICE NOT MAINTAINED IN MOSPIAL BUT AVAILABLE FROM OUTSIDE CONTRACTS OR OTHER HOSPITAL. 5 - SERVICE NOT PROVIDED IN HOSPITAL BUT SHARED WITH ANOTHER HOSPITAL LINDER CONTRACT. 7 -- CLINIC SERVICES ARE COMMONLY PROVIDED IN THE EMERGENCY SUITE TO MON-EMERGENCY

CUITPATIENTS BY HOSPITAL-BASED PHYSICIANS OR RESIDENTS (CLINIC SERVICE DNLY.)

E - SERVICE AVAILABLE AT BUT NOT BILLED BY NOSPITAL. P - SEPVIPE IVIIIIPE BIF III

REPORT 2

# CALIFORNIA MOSPITAL DISCLOSURE REPORT SERVICES INVENTORY .

DATE PREPARED: 01/05/2001

			PATE PREPARED: 01/05	/2001
	TANCHO LOS AMIGOS MATIONAL REHABILITA	TION FEWTER	•	
	(1)		REPORT PERIOD END 06/30	/200n
200	ALCOHOL	(2)	(3)	,
205	DRUG	6 X-RAY RADIOLOGY JHERAPY	6 OBSERVATION (SHORT STAY) CARE	· .
210	PSYCHIATRIC SERVICES	6 PSYCHIATRIC SERVICES	SATELLITE ANDIHATORY TOTAL	. 1
215		CLINIC PSYCHOLOGIST SERVICES	SATELLITE AMBULATORY SURGERY CENT	ER 6
220	promise will a will	& PUTE PARTY	1 SATELLITE CLINIC SERVICES	6
225	PSICATATRIC - ADDLESCENT AND CHILD	6 5155555555555555555555555555555555555	( TOTAL TOTA	
	The country of	6 MILIEU THERAPY	6 OTHER SERVICES	
230	PSYCHIATRIC LONG-TERM CARE	6 NIGHT CARE	6 DIABETIC TRAINING CLASS	1
235		PSYCHIATRIC THERAPY	6 DIETETIC COURSELING -	1
	DESTETRIC SERVICES	PSYCHOPHARMACOLOGICAL THERAPY	2 DRUG REACTION INFORMATION	2
245	ABORTION SERVICES	6 SUELTER	Z FAMILY PLANNING	6
250	COMBINED LABOR/DELIVERY BIRTHING RM	6 RENAL DIALYSTS	6 GENETIC COUNSELING .	2
255	DELIVERY ROOM SERVICE	6 KEMODIALYSIS	MEDICAL RESEARCH	2
260	INFERTILITY SERVICES		3 PARENT TRAINING CLASS	٤.
245	LABOR ROOM SERVICES	THE DIALIBIS SUPPORT SERVICES	4 PATIENT REPRESENTATIVE	٥
270	SURGERY SERVICES	6 PERITONEAL	2 PUBLIC HEALTH CLASS	1
275	heuts:	SELF-DIALYSIS TRAINING	6 SOCIAL WORK SERVICES	6
280	CENERAL	ORGAN ACQUISITION	5 TOXICOLOGY/ANTIDOTE INFORMATION	9
285	GYNECOLOGICAL		1 WWW.STICALL COMMISSION	6
290	HEART	1 EXTRACORPOREAL MEMBRANE OXYGENATION	A SERVILES	6
295	KIDNEY	6 PHARMACY	•	
300	VEI IDOC ISC 1 24 1	2	1 MEDICAL EDUCATION PROGRAMS	
305	OPEN HEART	2 EMERGENCY SERVICES	APPROVED RESIDENCY	6
310	OF EN HEAR!	6 EMERGENCY COMMUNICATION SYSTEMS	APPROVED FELLOWSHIP	6
210		2 EMERGENCY HELICOPTER SERVICE	6 NON-APPROVED RESIDENCY	6
-	The state of the s	EMERGENCY DESERVATION SERVICES	6 ASSOCIATE RECORDS TECHNICIAN	6
		EMERGENCY ROOM SERVICES	6 DIAGNOSTIC RADIOLOGIC TECHNOLOGIST	6
325	a Larve Mantit	HELIPORT	D DIETETIC INTERN PROGRAM	2
330			6 EMERGENCY MEDICAL TECHNICIAN	
335	PLASTIC	MEDICAL TRANSPORTATION	4 HOSPITAL ADMINISTRATION PROGRAM	D
340	PODIATRY	MOBILE CARDIAC CARE SERVICES	6 LICENSED VOCATIONAL NURSE	4
345	THORACIC	TENGLACI SEXAILES	6 MEDICAL TECHNOLOGIST PROGRAM	ó
350	URDLOGIC	The second of th	6 MEDICAL RECORDS ADMINISTRATOR	. 6
355	ANESTHESIA SERVICES		6 MURSE AMESTHETIST	6
360	1	TRALMA TREATMENT E.R.	6 MURSE PRACTITIONER	6
365 LA	BORATORY SERVICES	•	HURSE MIDWIFE	é
	ANATONICAL DATUM	CLINIC SERVICES		6
	CHEMISTRY	AIDS	OCCUPATIONAL THERAPIST	6
	LINICAL PATHOLOGY		6 PHARMACY INTERN	6
	TYTOGENETICS	ALLERGY	6 PHYSICIAN'S ASSISTANT	6
100.00	· • • • • • • • • • • • • • • • • • • •		S PHYSICAL THERAPIST	6
		CHEST MEDICAL	REGISTERED NURSE	6
	2	CHILD DIAGNOSIS	RESPIRATORY THERAPIST	6
		CHILD TREATMENT	SOCIAL WORKER PROGRAM	6
05 [	MAUNOLOGY	COMMICABLE DISEASE		e e
	CODE	2 DISEASE	•	
	1 - SEPARATELY ORGAN	CZED STARSON		

- 1 SEPARATELY ORGANIZED, STAFFED, AND EQUIPPED UNIT OF HOSPITAL.
- 2 SERVICE MAINTAINED IN MOSPITAL.
- 3 SERVICE CONTRACTED BUT MOSPITAL BASED.
- 4 SERVICE NOT MAINTAINED IN HOSPIAL BUT AVAILABLE FROM OUTSIDE CONTRACTS OR OTHER HOSPITAL.
- 5 SERVICE NOT PROVIDED IN HOSPITAL BUT SHARED WITH ANOTHER HOSPITAL UNDER CONTRACT.
- 7 CLINIC SERVICES ARE COMMONLY PROVIDED IN THE EMERGENCY SUITE TO NON-EMERGENCY CUTPATIENTS BY HOSPITAL-BASED PHYSICIANS OR RESIDENTS (CLINIC SERVICE DMLY.)
- 8 SERVICE AVAILABLE AT BUT NOT BILLED BY HOSPITAL.
- 9 SERVICE AVAILABLE, BUT NOT USED DURING REPORTING CYCLE.

License: Effective: 060000161 03/31/2007 03/30/2008

Expires: Licensed Capacity:

State of California Licensed California Department of Health Services

In accordance with applicable provisions of the Health and Safety Code of California and its rules and regulations, the Department of Health Services hereby issues

this License to

Los Angeles County Department Of Health Services

to operate and maintain the following General Acute Care Hospital

LAC/RANCHO LOS AMIGOS NATIONAL REHABILITATION CTR
7501 E. IMPERIAL HWY
DOWNEY, CA 90242

Bed Classifications/Services
395 General Acute Gare
150/Rehabilitation Center
24 Intensive Care
221 Unaspecifier General Acute Care
221 Unaspecifier General Acute Care
221 Space Provinces
Republication Content
Compating Services
Republication Content
Republicatio

This LICENSE is not transferable and is granted solely upon the following conditions, limitations and comments:

Sandra Shewry

DIRECTOR

JACQUELINE A. LINCER, District Manager

(AUTHORIZED REP.)

Refer Complaints regarding these facilities to: The California Department of Health Services, Licensing and Certification, Orange County District Office, 2150 Towne Centre Place, Suite 210, Anaheim, CA 92806, (714)456-0630

# Rancho Los Amigos National Rehabilitation Center Downey, CA

has been Accredited by the



# Joint Commission

on Accreditation of Healthcare Organizations

Which has surveyed this organization and found it to meet the requirements for accreditation.

2003-2006

Bernard L. Hengesbaugh Chairman of the Board of Commissioners

Dennis S. O'Leary, M.D.

The Joint Commission on Accreditation of Healthcare Organizations is an independent, not-for-profit, national body that oversees the safety and quality of health care and other services provided in accredited organizations. Information about accredited organizations may be provided directly to the Joint Commission at 1-800-994-6610. Information regarding accreditation and the accreditation performance of individual organizations can be obtained through the Joint Commission's web site at www.jcaho.org.











# **COUNTY FACILITIES**

# **COUNTY HOSPITALS**

NOTE: (at any time should any of the following information change, or the location no longer be included in the control of the LAC Hospital and Health System, HOSPITAL shall notify PLAN immediately, and PLAN shall make appropriate changes necessary to implement that notice information).

Type of Facility:

Acute Care Hospital

Facility Name:

Harbor/UCLA Medical Center

Address:

1000 W. Carson Street Torrance, CA 90509

Services Available:

Primary Care, Specialty Care, Urgent Care, Emergency

Department and Inpatient Care

Telephone Number:

(310) 222-2101

Type of Facility:

Acute Care Hospital

Facility Name:

LAC + USC Healthcare Network

Address:

1200 N. State Street Los Angeles, CA 90033

Services Available:

Primary Care, Specialty Care, Urgent Care, Emergency

Department and Inpatient Care

Telephone Number:

(213) 226-6853

Type of Facility:

Acute Care Hospital

Facility Name:

Martin Luther King, Jr. /Harbor Hospital

Address:

12021 Wilmington Avenue Los Angeles, CA 90059

Services Available:

Primary Care, Specialty Care, Urgent Care, Emergency

Department and Inpatient Care

Telephone Number:

(310) 668-5201

Type of Facility:

Acute Care Hospital

Facility Name:

Olive View/UCLA Medical Center

Address:

14445 Olive View Drive

Sylmar, CA 91342

Services Available:

Primary Care, Specialty Care, Urgent Care, Emergency

Department and Inpatient Care

Telephone Number:

(818) 364-3002

Type of Facility:

Specialty Rehabilitation Hospital

Facility Name:

Rancho Los Amigos National Rehabilitation Center

Address:

7601 E. Imperial Highway

Downey, CA 90242

Services Available:

Specialty Rehabilitation Care

Telephone Number:

(310) 940-7022

# **COUNTY FACILITIES**

# COMPREHENSIVE HEALTH CENTERS (CHC)

- 1. Edward R. Roybal CHC 245 S. Fetterly Avenue Los Angeles, CA 90022 (213) 780-2212
- El Monte CHC
   10953 Ramona Blvd.
   El Monte, CA 91731
   (818) 579-8302
- 3. H. Claude Hudson CHC 2829 S. Grand Avenue Los Angeles, CA 90007 (213) 744-3677
- 4. Hubert H. Humphrey CHC 5820 S. Main Street Los Angeles, CA 90003 (213) 846-4122
- 5. Long Beach CHC 1333 Chestnut Avenue Long Beach, CA 90813 (562) 599-8636
- 6. Mid-Valley CHC 7515 Van Nuys Blvd. Van Nuys, CA 91405 (818) 947-4000

# COUNTY FACILITIES

# HEALTH CENTERS

Bellflower Health Center 10005 East Flower Street Bellflower, CA 90706 (310) 804-8111

Family Health Center 1403 Lomita Blvd. Harbor City, CA 90710

Torrance Health Center 2300 West Carson Street Torrance, CA 90501 (310) 222-6571

Wilmington Health Center 1325 Broad Avenue Wilmington, CA 90744 (310) 518-8800

Whittier Health Center 7643 South Painter Avenue Whittier, CA 90602 (310) 907-3230

Curtis R. Tucker Health Center 123 West Manchester Blvd. Inglewood, CA 90301 (310) 419-5362 or 5325

Dollarhide Health Center 1108 North Oleander Street Compton, CA 90221 (310) 603-7036

South Health Center 1522 East 102<sup>nd</sup> Street Los Angeles, CA 90002 (213) 563-4053

# COUNTY FACILITIES

# **HEALTH CENTERS**

Central Health Center 241 North Figueroa Street Los Angeles, CA 90012 (213) 240-8204

Hollywood/Wilshire Health Center 5205 Melrose Avenue Los Angeles, CA 90038 (213) 871-4311

Ruth Temple Health Center 3834 South Western Avenue Los Angeles, CA 90062 (213) 730-3507

La Puente Health Center 15930 Central Avenue La Puente, CA 91744 (818) 968-3711

Monrovia Health Center 330 West Maple Avenue Monrovia, CA 91016 (818) 301-4003

Pomona Health Center 750 South Park Avenue Pomona, CA 91766 (909) 620-3494

Antelope Valley Health Center 335-B East Avenue K-6 Lancaster, CA 93535 (805) 723-4511

Glendale Health Center 501 North Glendale Avenue Glendale, CA 91206 (818) 500-5762

# **COUNTY FACILITIES**

### **HEALTH CENTERS**

North Hollywood Health Center 5300 Tujunga Avenue Tujunga, CA 91206 (818) 766-3981

Pacoima Health Center 13300 Van Nuys Blvd. Pacoima, CA 91331 (818) 896-1903

Lake Los Angeles Community Clinic 16921 E. Avenue O, (Space G) Los Angeles, CA 93535 (661) 945-8508

Littlerock Community Clinic 8201 Pearblossom Hwy. Littlerock, CA 93543 (661) 945-8488

South Valley Health Center 38350 40<sup>th</sup> Street East Palmdale, CA 93552 (661) 272-5001

Multi-System Ambulatory Care Center (MACC) 44900 N. 60<sup>th</sup> Street Lancaster, CA 93536 (661) 945-8461

# BLUE CROSS OF CALIFORNIA - COUNTY OF LOS ANGELES PROPOSED RATES SCHEDULE C

INPATIENT MEDICAL SERVICES	
MATDICAL (CUDCEDV (Per Diem)	
MEDICAL / SURGERY (Per Diem)	,
PEDIATRICS (Per Diem)	4
OBSTETRICS (Vaginal Delivery) One Day stay Two Day stay Three Day stay Per Diem after fourth day Well baby included	
OBSTETRICS (Caesarian Section) One Day thru Five Day stay Day six and after, additional (per diem) Well baby included	
INTENSIVE CARE UNIT (ICU) Per Diem	
Trauma Transitional Care Unit	
TRAUMA RATE (Rev Code 208) (a)	
CORONARY CARE UNIT (CCU) Per Diem	
DIRECT OBSERVATION UNIT (DOU) Per Diem	
OB SPECIALTY CARE NURSERY (NICU) LEVELS I (Rev Code 172) & II (Rev Code 173) (Per Diem)	
NEONATAL INTENSIVE CARE UNIT (NICU) (Rev Code 174) Per Diem	
BOARDER NURSERY (Per Diem)	
ACUTE REHABILITATION (RLANRC) Per Diem	
SPECIALTY SURGERY (RLANRC) Per Diem (b)	
OPEN HEART SURGERY (Up to 7 days) Includes Cardiac Catherization	
BURN UNIT (LAC + USC) Per Diem	

# BLUE CROSS OF CALIFORNIA – COUNTY OF LOS ANGELES PROPOSED RATES SCHEDULE C

OUTPATIENT SERVICES	
(Rendered in the following Venues)	
EMERGENCY ROOM (Rev Code 450)	
EMENGENC! MOOM (NO OOGE 400)	
OUTPATIENT SURGERY (Rev Code 510)	<u>A</u>
URGENT CARE (Rev Code 456)	
SPECIALTY CLINIC SERVICES (Rev Code 519)	
SECUALLY OFFINIO SERVICES (USA CODS 212)	
PRIMARY CARE CLINICS (Rev Code 510)	
Limitation Cutter Central Code 210)	V 1000000000000000000000000000000000000

Rates are billed all-inclusive and include physician services

Except in the case where DME, prosthetics, implants, orthotics or drugs are used and the actual cost of the item exceeds \$500 per day or per dose. In such cases, BLUE CROSS will pay the invoice cost of the item plus 5% in addition to the above negotiated rates.

Note: Covered billed charges as defined by section 2.1 of the agreement to include services that are within the patients benefit according to the Health Services Contract.

- (a) The Trauma per diem rate applies to an approved and Medically Necessary trauma admission to a license acute inpatient facility that has been designated as a "Trauma Facility" under Health and Safety Code 1798, 160 (b), where the patient was admitted to the facility and the trauma response team was activated. Payment for the Trauma rate is based on Revenue Code 208. BLUE CROSS reserves the right to update the code(s) included in this rate based on the introduction of new code(s), the deletion of code(s) or changes in technology. The per diem rate applies for the first mutually agreed upon day that the patient remains inpatient in the facility. Any approved and medically necessary days thereafter will be reimbursed at the mutually agreed upon per diem.
- (b) HOSPITAL will be paid per diem when the claim is presented. HOSPITAL must then collect the appropriate support documentation to show the date the Specialty Surgery was performed, and submit to PLAN for reconsideration and adjustment. PLAN shall pay (for the surgery date only) the 60% of Covered Billed Charges less the per diem already paid on the claim. All other dates of service associated with the admission shall be paid at the appropriate per diem. Specialty Surgery must be prior approved by PLAN and is limited to the surgery described on Schedule C-1 attached and incorporated herein by reference.



# SCHEDULE C-1 Specialty Surgery Defined

# ICD 9 CODES FOR SPECIALTY SURGERY AT RANCHO LOS AMIGOS NATIONAL REHABILITATION CENTER

46.22	CONTINENT ILEOSTOMY
49.04	PERIANAL EXCISION NEC
49.6	EXCISION OF ANUS
57.87	BLADDER RECONSTRUCTION
58.43	CLOSE URETH FISTULA NEC
59.79	URIN INCONTIN REPAIR NEC
77.49	BONE BIOPSY NEC
80.95	EXCISION OF HIP NEC
83.12	ADDUCTOR TENOTOMY OF HIP
83.5	BURSECTOMY
83.77	MUSCLE TRNSFR/TRANSPLANT
83.82	MUSCLE OR FASCIA GRAFT
84.12	AMPUTATION THROUGH FOOT
84.14	AMPUTAT THROUGH MALLEOLI
84.15	BELOW KNEE AMPUTAT NEC
84.16	DISARTICULATION OF KNEE
84.17	ABOVE KNEE AMPUTATION
84.18	DISARTICULATION OF HIP
84.3	AMPUTATION STUMP REVIS
86.22	EXCIS DEBRIDEMNT WOUND
86.4	RADICAL EXCIS SKIN LES
86.7	PEDICLE GRAFT/FLAP NOS
86.72	PEDICLE GRAFT ADVANCEMEN
86.75	REVISION OF PEDICLE GRAFT
86.89	SKIN REPAIR PLASTY NEC
86.93	INSERT SKIN TISSUE EXPANDER

# SCHEDULE D

# LINGUISTIC SERVICES

HOSPITAL shall provide the following linguistic services in accordance with State and Federal law:

**Facility** 

Service

Plan for providing such services(s)

(Specified plan to be provided by HOSPITAL as requested)

### SCHEDULE E

### HOSPITAL LIABILITY INSURANCE

HOSPITAL shall maintain hospital professional liability insurance and general liability insurance in the minimum amounts of one million dollars (\$1,000,000) per person and three million dollars (\$3,000,000) per occurrence coverage for its agents and employees, as applicable. In the event HOSPITAL procures a claims made policy as distinguished from an occurrence policy, HOSPITAL shall procure and maintain prior to termination of such insurance continuing "tail" coverage, unless successor policy coverage provides such "tail" protection. HOSPITAL shall provide PLAN with evidence of self insurance coverage upon PLAN'S request. HOSPITAL shall immediately notify PLAN of any material changes in insurance coverage and shall provide a certificate of such insurance coverage to PLAN upon PLAN'S reasonable request.

In the event HOSPITAL contracts with physicians, hospitals and other providers to provide Covered Services under this Agreement, HOSPITAL will require such contractors and their agents to maintain professional liability insurance and general liability insurance in the minimum amounts as is usual and customary in the community and shall verify the existence of such insurance. HOSPITAL shall provide a copy of a certificate or other evidence of such insurance for each such Provider to PLAN upon PLAN'S reasonable request.

# Blue Cross of California (Plan) Authorization for Inpatient Hospital Services Los Angeles County (LAC) Acute Hospital Facilities

# 1) Emergent Inpatient Hospital Admissions

- a. LAC Utilization Management (UM) facilities will report, via faxed face sheet or telephone call, to Blue Cross Utilization Management (UM) Department the admission of each Blue Cross member on the first business day following the admission or as soon as Blue Cross eligibility has been determined, including members who have been discharged.
  - Blue Cross business days/hours are:
  - Monday through Friday, excluding holidays,
  - 8:00 AM through 5:00 PM.
  - Telephone: (888) 831-2246. Fax: (866) 333-4826.
- b. Blue Cross UM will verify eligibility, notify the member's Independent Physician Association (IPA) of the admission and assign a length of stay (IPOS) based on the patients medical diagnosis. (Blue Cross will authorize one (1) day, and based on clinical information will extend the authorization as long as the clinical condition meets Industry Standard guidelines for inpatient hospitalization.)
- c. LAC UM will provide clinical information via fax or telephone call on the last approved day, as allowed in "b" above.
- d. Blue Cross UM will acknowledge receiving the concurrent review information with a telephone call to the LAC UM Department (see Attachment I) and indicate the additional number of days and level of care approved and the next review date within twenty-four (24) hours of notification (or next business day).
  - If the information given is insufficient to make an authorization decision, Blue Cross UM will call LAC UM and specify the exact information needed.
  - If the information given does not justify inpatient hospital services, Blue Cross'
    Medical Director or designee will discuss the case with LAC's Attending MD or the
    Resident Physician in charge prior to denying the inpatient hospital service.
  - If Blue Cross' Medical Director or designee cannot contact the LAC Physician, please notify LAC UM Director.
- e. LAC UM will provide review update on the day specified by Blue Cross UM.
- f. If information is not obtained, Blue Cross UM will re-request the review. After two (2) requests for information, Blue Cross UM will issue a denial.
  - No telephone review will be accepted after a denial has been issued.
  - LAC UM will send the medical record within 30 days (without the claim), including
    the completed Inpatient Issues Log (Attachment II) to Health Services
    Administration (HSA), Room 527, Attention: Head Special Project Unit via LA
    County Messenger marked "Retro Review".
  - LAC HSA will forward the medical record without the claim to Blue Cross Claims
    Customer Service Department to process for retrospective review. Retrospective
    reviews without a claim must have medical records submitted to Blue Cross within
    forty-five (45) working days from the date of discharge. If clinical information is
    not received by the forty-fifth (45th) day from the discharge date, a denial will be
    issued due to lack of information to support inpatient admission/stay.
- g. LAC UM will advise Blue Cross UM of the discharge needs for their members, including specialist follow-up, home RN visits, Durable Medical Equipment (DME), etc.

# Blue Cross of California (Plan) Authorization for Inpatient Hospital Services Los Angeles County (LAC) Acute Hospital Facilities

- h. Blue Cross UM will coordinate the authorization and scheduling of the services needed, provide the authorization information and vendor contact information to LAC UM. Additionally, Blue Cross UM will coordinate with their IPAs the authorizations for ALL discharge needs and the scheduling of ALL discharge equipment.
- i. One (1) post-hospital clinic visit will be allowed without prior authorization for followup treatment after hospitalization or for OB postpartum follow-up.
- J. LAC UM will obtain prior authorization for all subsequent LAC clinic visits for post-inpatient services.
- k. Post-hospital clinic visits for post-operative cases (including burns) will be allowed without prior authorization during the global period. Reimbursement for these visits is included in the global payment for the surgery.
- 1. Global period is defined: as all post-operative follow-up visits related to the surgery or the burn.

# 2) Elective/Scheduled Inpatient Hospital Admissions

a. LAC UM will obtain Blue Cross UM authorization prior to elective admissions via telephone or fax.

Blue Cross business days/hours are:

- Monday through Friday, excluding holidays.
- 8:00 AM through 5:00 PM.
- Telephone: (888) 831-2246. Fax: (800) 754-4708.
- b. Elective admissions without prior authorization by Blue Cross UM will <u>not</u> be authorized retrospectively, except in cases where:
  - 1. Blue Cross eligibility can't be determined at the time of service,
  - 2. A subsequent DHS notice of retrospective Blue Cross enrollment is received after the date of service.
- c. For scheduled admissions, Blue Cross UM will provide prior authorization and assign a Length of Service (LOS).
- d. LAC UM will provide clinical information via fax or telephone call to Blue Cross UM on the assigned next review date.
- e. Blue Cross UM will acknowledge receiving the concurrent review information with a telephone call to the LAC UM Department and indicate the number of days and level of care approved and the next review date.
  - If the information given is insufficient to make an authorization decision, Blue Cross UM will call LAC UM and specify the exact information needed.
  - If the information given does not justify inpatient hospital services, Blue Cross' Medical Director or designee will discuss the case with the LAC Attending Physician or the Resident Physician in charge, prior to denying continued inpatient hospital service.
  - If Blue Cross' Medical Director or designee cannot contact the LAC Physician, please notify LAC UM Director prior to issuing a denial.
- f. LAC UM will provide review update on the day specified by Blue Cross UM.

# Blue Cross of California (Plan) Authorization for Inpatient Hospital Services Los Angeles County (LAC) Acute Hospital Facilities

- g. If information is not provided, Blue Cross UM will re-request the review. Blue Cross will request the information for two (2) consecutive days while the patient is inpatient. If after two (2) requests for information, and information is not received, Blue Cross UM will issue a denial.
- h. A telephone review will not be accepted after a denial has been issued.
- i. LAC UM will deliver the medical record including the complete Inpatient Issues Log (without the claim); including the number of days and level of care requested, to Health Services Administration, Room 527, Attention: Head Special Projects Unit via L.A. County Messenger marked "Retro Review".
- j. LAC UM will advise Blue Cross UM of discharge needs for their members, including specialist follow-up, home RN visits, DME, etc.
- k. Blue Cross UM will coordinate the authorization and scheduling of the services needed, provide the authorization information and vendor contact information to LAC UM. Additionally, Blue Cross UM will coordinate with their IPAs the authorizations for ALL discharge needs and the scheduling of ALL discharge equipment.
- I. LAC UM will include the names of the vendors and their telephone numbers in the written discharge instructions that are given to the member.
- m. One (1) post-hospital clinic visit will be allowed without prior authorization for follow-up treatment after hospitalization or for OB postpartum follow-up.
- n. Post-hospital clinic visits for surgical cases will be allowed without prior authorization during the global period. Reimbursement for these visits is included in the global payment for surgery.
- o. Global period is defined: as all post-operative follow-up visits related to the surgery or the burn.
- p. LAC will obtain prior authorization for all subsequent LAC clinic visits for post-inpatient services.

# Inpatient Variances

# 3) Pre-Op Days, Awaiting Operating (OR) Time

a. LAC UM will notify Blue Cross UM whenever the Length of Stay (LOS) is extended due to Operating Room (OR) unavailability. At that time, LAC UM will request Blue Cross UM to transfer the patient to another facility.

# 4) Members with California Children's Services (CCS) Eligible Medical Conditions

- a. LAC UM will make its best effort to make timely referrals to CCS for each Blue Cross member, inpatient or outpatient, who has a potential CCS eligible medical condition.
- b. If the LAC facility is NOT CCS paneled for the medical services required by the members, LAC UM will coordinate the transfer to the appropriate paneled facility with the CCS Case Manager.
- c. If CCS opens the case and the LAC facility is paneled for the level of care, transfer will not be required.

# Blue Cross of California (Plan) Authorization for Inpatient Hospital Services Los Angeles County (LAC) Acute Hospital Facilities

- d. LAC UM and Blue Cross UM will share knowledge of open CCS cases when these members are admitted as inpatients to LAC facilities or when these members receive outpatient services.
- e. If CCS denies inpatient or outpatient service because of non-timely referral or because of non-paneled status, Blue Cross UM will not authorize the service.

### 5) Members with open CCS cases

- a. LAC UM will make its best effort to make timely referrals to CCS for each Blue Cross member, inpatient or outpatient, who has a potential CCS eligible condition.
- LAC UM and Blue Cross UM will share knowledge of open CCS cases when these
  members are admitted as inpatients to LAC facilities or when these members receive
  outpatient services.
- c. If the LAC facility is not CCS paneled for the medical services required by the members, LAC UM will coordinate the transfer to the appropriate paneled facility with the CCS case manager.
- d. If CCS denies inpatient or outpatient services because of non-timely referral or because of non-paneled status, Blue Cross UM will not authorize the services.

# 6) Incarcerated Members, Members in Law Enforcement Custody

- a. LAC UM will report to Blue Cross UM, at the time of service, all inpatient admissions of Blue Cross members who are incarcerated or in custody of a law enforcement agency.
- b. Blue Cross UM will not authorize inpatient hospital services for incarcerated or in custody members. These members are not eligible for coverage by Blue Cross and will be disenrolled effective the date of incarceration/custody. Blue Cross will issue a denial letter for the effective date of inpatient services.
- c. LAC UM will bill the respective law enforcement agency.

# 7) Foster Care Members

- a. LAC UM will report to Blue Cross UM, at the time of service, all inpatient Blue Cross members who are currently in the county's protective custody for foster care or who are awaiting protective custody determination for foster care placement.
- b. These members are not eligible for coverage by Blue Cross and will be disenrolled effective the date of the protective custody decision. Blue Cross will issue a denial letter for the effective date of inpatient services.
- c. LAC UM will bill the Department of Children and Family Services (DCFS).

# 8) Member's Assigned to Medical Groups or IPA's Under a Risk Agreement

a. Blue Cross claim system will automatically deny a claim as not Plan's Financial Responsibility for services that are determined to be the financial responsibility of the

# Blue Cross of California (Plan) Authorization for Inpatient Hospital Services Los Angeles County (LAC) Acute Hospital Facilities

relevant IPA or Medical Group; a denial letter will be automatically generated to the Hospital.

- b. LAC will monitor denied claims where the reason for denial is "Not the Plan's Financial Responsibility". LAC will notify Blue Cross on a monthly basis with a report of the claims that were denied for this reason.
- c. Blue Cross will confirm the denial status of the reported claims and provide LAC within 15 working days the responsible payor information which will include: name, billing address, telephone number and contact person for the entity. Blue Cross will also send notification of the denied claim to the at risk entity with a reminder of the timely payment requirements as defined in section 7.05 of the Blue Cross Medical Services Agreement.
- d. LAC will bill the at-risk entity and monitor for payments. If the responsible at-risk entity fails to pay the claim, LAC will notify Blue Cross of the failure to pay.
- e. Blue Cross will implement the claim payment process outlines in Section 7.05 of the Blue Cross Medical Services Agreement.

CFOSTER\Blue Cross Schedule F revised 05/23/07

FEE-FOR-SERVICE
CONTRACT NO. H-213078-1

# AGREEMENT FOR PROVISION OF HEALTH CARE SERVICES MEDI-CAL MEMBERS

# Amendment No. 1

	THIS AMENDMENT for Provision	of Health Care Services is	
made	and entered into this	day of,	2007
	between	COUNTY OF LOS ANGELES (hereinafter referred to "County"),	as
	and	CARE 1 <sup>ST</sup> HEALTH PLAN (hereinafter referred to "Contractor").	as

WHEREAS, reference is made to that certain document entitled "FEE-FOR-SERVICE MEDI-CAL MEMBERS AGREEMENT FOR PROVISION OF HEALTH CARE SERVICES BY COUNTY", dated October 2, 2001, and further identified as County Agreement H-213078 and all amendments thereto (all hereafter "Agreement");

WHEREAS, the parties wish to extend the Agreement, and WHEREAS, the Agreement provides that changes to its term terms may be made in the form of a written amendment which is formally approved and executed by the parties.

NOW, THEREFORE, the parties agree as follows:

1. This Amendment shall become effective July 1, 2007, and shall continue on a month-to-month basis not to exceed six months, through December 31, 2007, unless terminated earlier pursuant to the provisions of this Agreement.

2. Except for the changes set forth hereinabove,
Agreement shall not be changed in any other respect by this
Amendment.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Agreement to be subscribed by its

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Director of Health Services, and Contractor has caused this

Agreement Amendment to be subscribed in its behalf by its duly
authorized officer, the day, month, and year first above
written.

COUNTY OF LOS ANGELES

Ву	
	Bruce A. Chernof, M.D.
	Director and Chief Medical Officer
	CARE 1 <sup>ST</sup> HEALTH PLAN
	Contractor
Ву	
	Signature
	Printed Name
Tit	tle
	(AFFIX CORPORATE SEAL HERE)

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL

APPROVED AS TO CONTRACT ADMINISTRATION:

Department of Health Services

By: Cara O'Neill, Chief
Contracts and Grants

LN 5/17/07

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